

System Requirements

NOTE: If you are using any other software along with ours, it is imperative that you ensure that your computer specifications more than exceed the combined total requirements for all of the software loaded on the computer.

Computer Requirements

These computer requirements are the minimum for running the software by itself.

- Pentium 4, 1.4GHz or higher processor
- 512 MB RAM (1 GB RAM or higher recommended)
- 4+ GB available hard drive space
- CD ROM (with high storage capacity, such as a CD-RW or DVD-RW, available for backups)
- SVGA monitor, 800 x 600 resolution minimum
- Sound card and speakers recommended
- Two or more available working ports [RS232 port(s), USB port(s), or Ethernet TCP/IP port(s)]
- Broadband/high-speed business internet connection (cable, T1, or DSL), always on connection
- Keyboard and Mouse
- A high quality Laserjet or Inkjet printer (for printing Reports)
- Remote access software for technical assistance. To receive technical support, you **MUST** have a remote access software installed on your PC.
- Anti-virus software such as McAfee Virus Scan, Symantec's Norton Antivirus, or other major brand.
- Firewall protection is strongly recommended (ensure settings do not interfere with other applications running the system). This should be set up by a knowledgeable computer tech as some configuration may be required.
- UPS (Uninterruptible Power Supply) power backup and surge protection is recommended. (Part # PPWRUPSAPCBP350).

Operating System

- Microsoft Windows XP Professional Edition, 32-bit*, with Service Pack 2 or Microsoft Vista, 32-bit* with Service Pack 1. (All necessary updates and service packs for Windows should be loaded onto the computer before beginning installation.)

* Not all operating systems support all software and some third party products (such as card scanners, cameras, or other peripherals) may not function with some operating systems and/or computers (i.e., 64-bit operating systems may not support peripherals built for use on 32-bit or earlier platforms). Refer to the product manufacturer's documentation for compatibility information with the operating system in use. Chamberlain Access Solutions is not liable for the functioning or reliability of any third party products and any products recommended are only done so based on historic examples of them working with our product. Chamberlain Access Solutions cannot guarantee any third party product compatibility or their continued functionality. Future releases, updates, upgrades, or other modifications to these products may affect their compatibility with Chamberlain Access Solutions products or with other programs on your computer. We recommend that your computer and network be regularly updated and maintained by a qualified information technology technician.

TaskMaster Requirements

In addition to the items listed above, the following are required for operation of the TaskMaster management software Credit Card Processing module.

- Current account with Nova Information Systems, Paymentech, Echo, or PCCharge. An application fee may be required when registering for an account with one of these companies.
- APEX series keypad version 1.57 or newer with a magnetic credit card reader. We do not recommend using a wireless keyboard or mouse if you are using the Credit Card Reader.
- TWAIN Compatible Internet camera. (Part # RTASPHOTOCAMERA). Camera resolution must be approximately 320 x 240.

Access System Controller Requirements

The following items are required for the operation of the access system controller.

Falcon XT/Quantum

- StorLogix/QMS software, version 2.2.1710 or newer
- USB, RS232, or Ethernet connection
 - USB Connection—maximum length 15 feet
 - RS232 Cable Connection—maximum length 50 feet
 - Ethernet Cable Connection—maximum length 950 feet
- Electrical outlet providing 120VAC (United States) or 240VAC (Europe or Australia)

Falcon Base Unit

- Falcon 2000 software, version 4.41 or newer
- USB, RS232, or Ethernet connection
 - USB Connection—maximum length 15 feet
 - RS232 Cable Connection—maximum length 50 feet
 - Ethernet Cable Connection—maximum length 950 feet
- Electrical outlet providing 120VAC (United States) or 240VAC (Europe or Australia)

PayXpress Requirements

In addition to the items listed above, the following are required for operation of the PayXpress module.

- TaskMaster management software version 1.537 or higher with PayXpress module
- TaskMaster Credit Card Module

Site Graphics Requirements

The computer on which the Site Graphics software is running must include the computer requirements listed above as well as the following.

- PTI Graphics Serial Adapter (Part # PGRASIA)
- 16 MB Video Card or higher
- 1024 x 768 Large Screen Monitor recommended

StorLogix or QMS Software

- Direct X compatible camera

Proximity Cards / Photo ID Badges / Swipe Cards

The following items are recommended for the operation of peripheral devices.

- Compatible Wiegand interface cards for Proximity devices
- Any 4-line magnetic stripe card for use with swipe reader devices
- Preprogrammed blank or logo-imprinted cards can be purchased from Chamberlain Access Solutions for either device type

We strongly recommend that installation and setup of all computers and any Chamberlain Access Solutions equipment be done by a certified, licensed, qualified, and competent technician. Chamberlain Access Solutions can recommend local dealers and installers, but it is up to the customer to verify their qualifications and negotiate any pricing or contracts unless PTI has been specifically contracted in writing to do so for the customer. The above information represents recommended minimum guidelines. These guidelines are subject to change without notice. With any computer setup or configuration, some troubleshooting and adjustment of the configuration may be required. This will differ with every computer setup depending on operating system, software installed on it, quality of components, internet connection, modem connection, or any other variable introduced into the setup. This troubleshooting and configuration may include purchasing additional equipment. In no circumstances will Chamberlain Access Solutions be responsible for any damages either incidental or consequential based on these recommendations.

Computers running any Chamberlain Access Solutions hardware, software, or utilities must meet our computer requirements. These computer requirements are intended as a minimum guideline for operating our access control system. If a customer intends to add third party peripherals to the system, they are responsible for ensuring that the products are compatible with the access control system they have installed.

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