STORLOGIX
DASHBOARD GUIDE

Release 12.0.0



2026

PTI SECURITY SYSTEMS

STORLOGIX CLOUD DASHBOARD MANUAL

StorLogix Cloud Dashboard Overview

StorLogix Cloud 12.0.0 introduces a redesigned Dashboard with widgets that show site health, access activity, occupancy, and visit patterns, in both a single-site and a combined multi-site view. Operators can choose and reorder widgets in Manage preferences, and a guided walkthrough explains each one. The navbar also includes a new site switcher and Site Hierarchy, a live list of on-site users, and a refreshed Personal Settings panel for account details, password, 2FA, appearance, and language.

Before you start

- **Always up to date.** Every widget refreshes automatically every 60 seconds while the dashboard is open. Visit and trend numbers can be slightly behind live activity.
- **Make it yours.** Open Manage preferences to show, hide, and reorder widgets. Single-site and multi-site views each keep their own layout.
- **See more detail.** Many widgets open a larger view when selected, with lists, filters, and links to the full pages.
- **Pick a time period.** Many widgets let you switch between Today, Week, and Month, or Weekly and Monthly. Each widget has its own period setting.

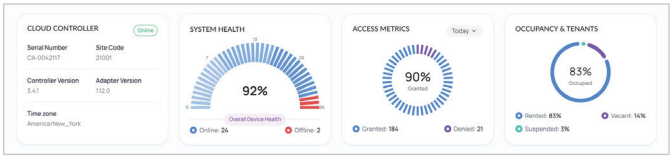


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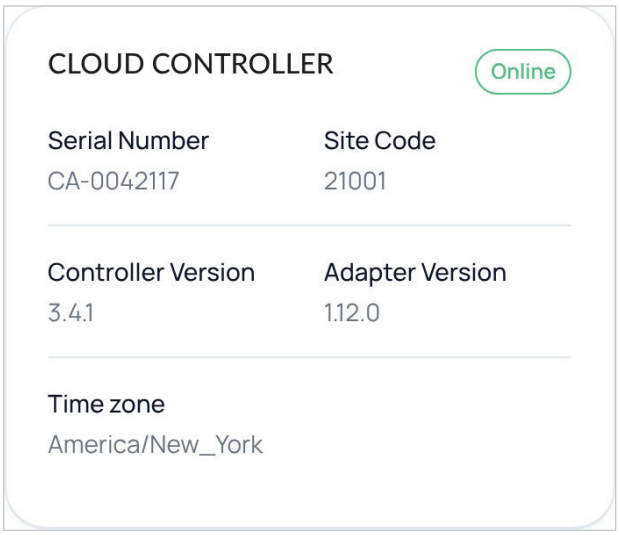
Single-site view

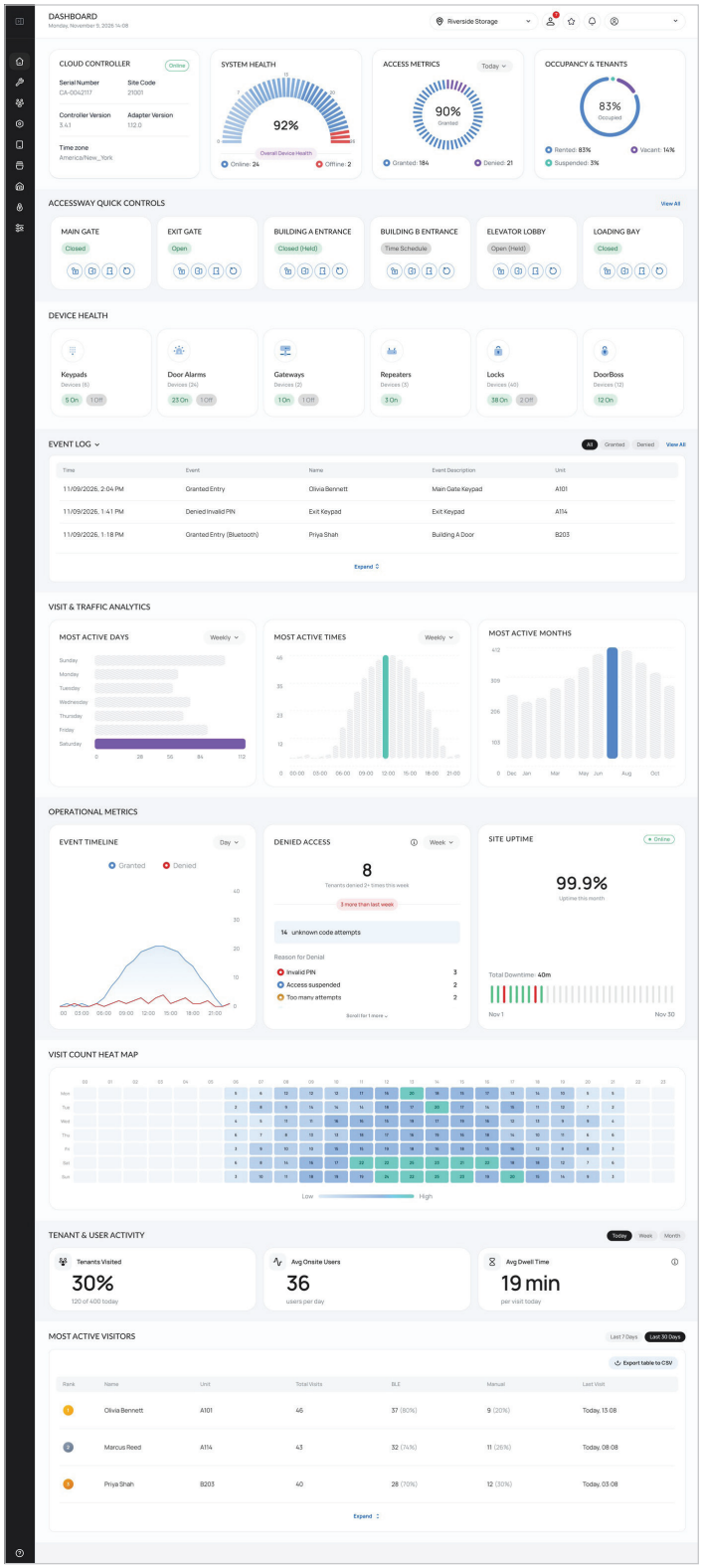
System Health and Performance

The top row shows whether your site is working the way it should right now.



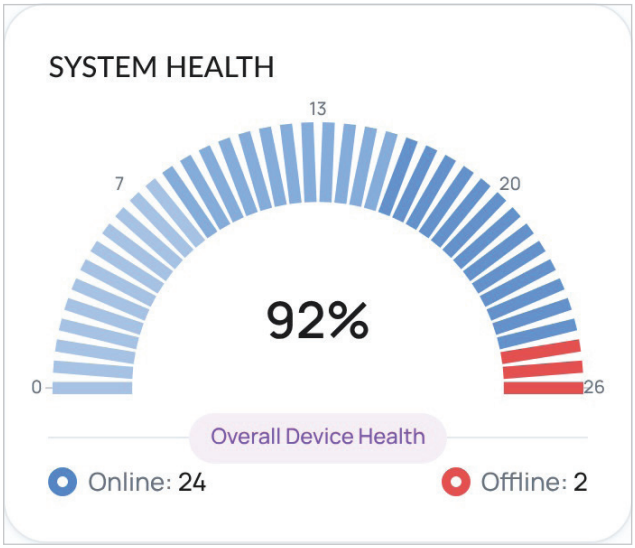
- **Cloud Controller** shows your controller's key details and whether it is **online** or **offline**. When it is offline, you also see when it was last seen. This card is for information only.

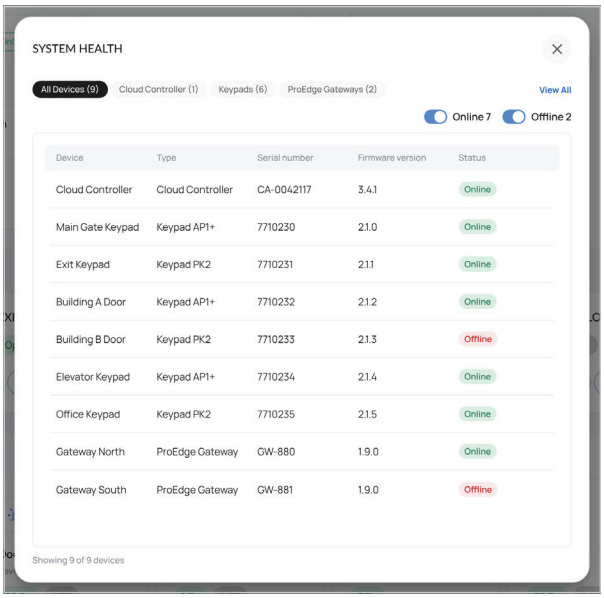




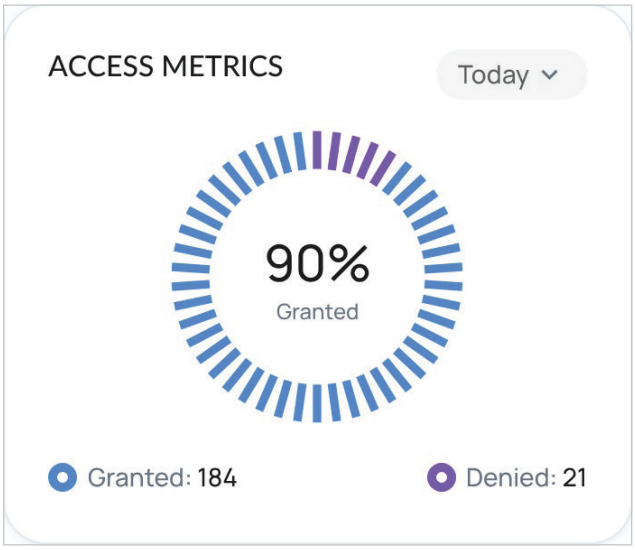
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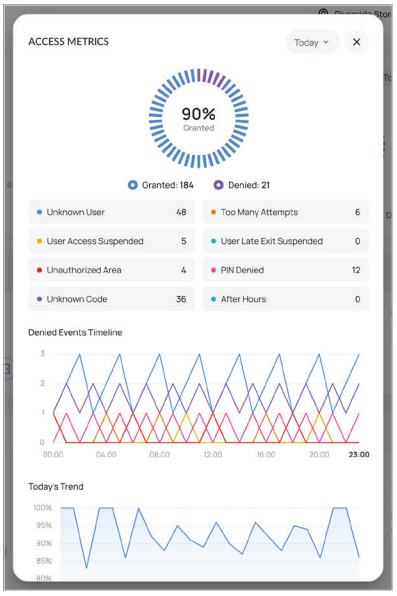
- **System Health** shows an overall health score for your devices, including how many are online and offline. Select the card to see every device, with tabs for All Devices, Cloud Controller, Keypads, and ProEdge Gateways. You can switch between online and offline devices, and **View All** takes you to the matching setup page. **Good for:** spotting offline equipment before tenants report a problem.





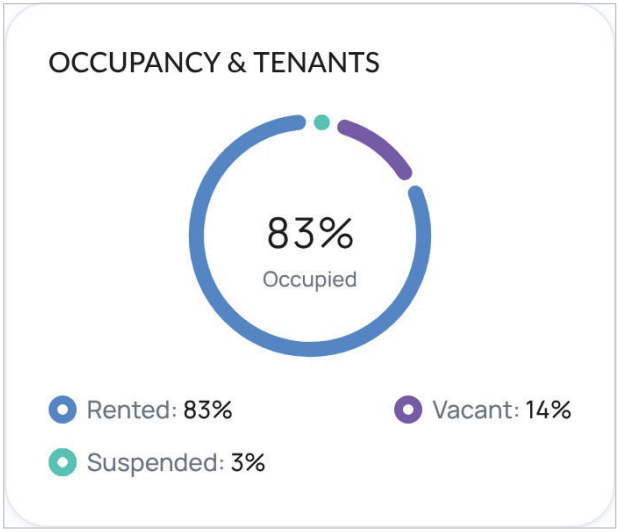
- **Access Metrics** shows the share of access attempts that were granted and denied for Today, This Week, or This Month. Select the card to see the trend over time (by hour for today, by day for a week or a month) and the reasons for denied access. Select a reason to see only those denied events.

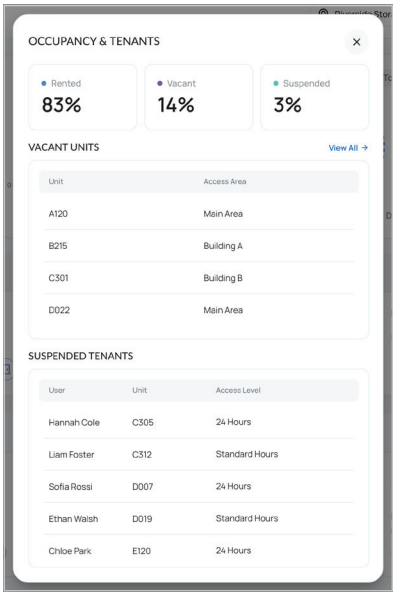




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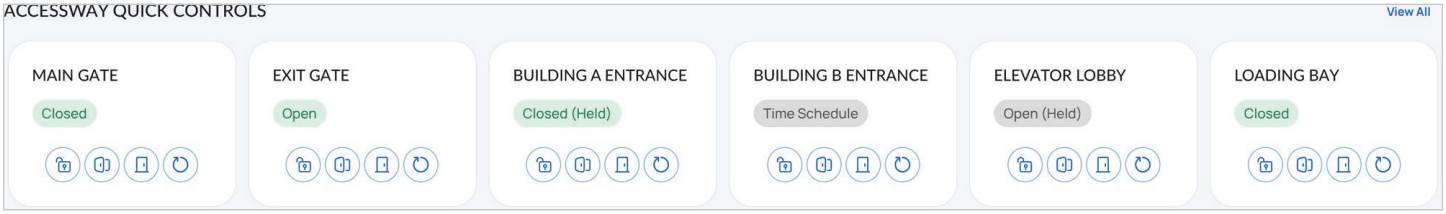
- **Occupancy & Tenants** shows how full your site is, split into Rented, Vacant, and Suspended units. Select the card to see a short list of vacant units and a list of suspended tenants with their unit and access level. **View All** opens the full vacant units list.

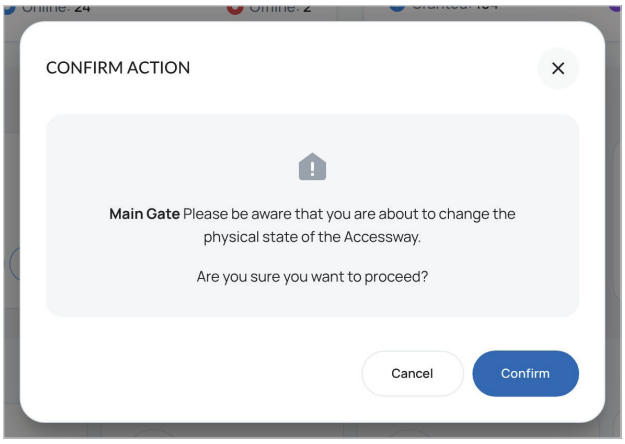


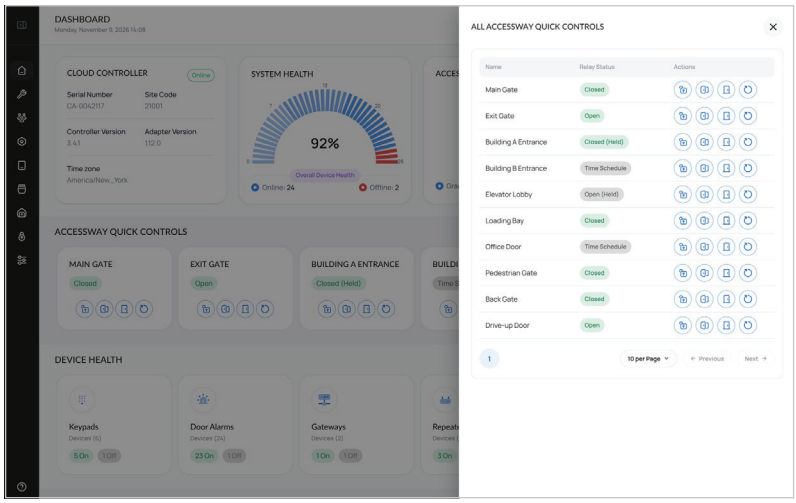


Accessway Quick Controls

Shows each accessway and its current state: Open, Closed, Open (Held), Closed (Held), or Time Schedule. You can **Open**, **Hold Open**, **Hold Close**, or **Release** an accessway straight from the dashboard. You must confirm before anything changes. The card shows the first 6 accessways, and **View All** opens the full list.



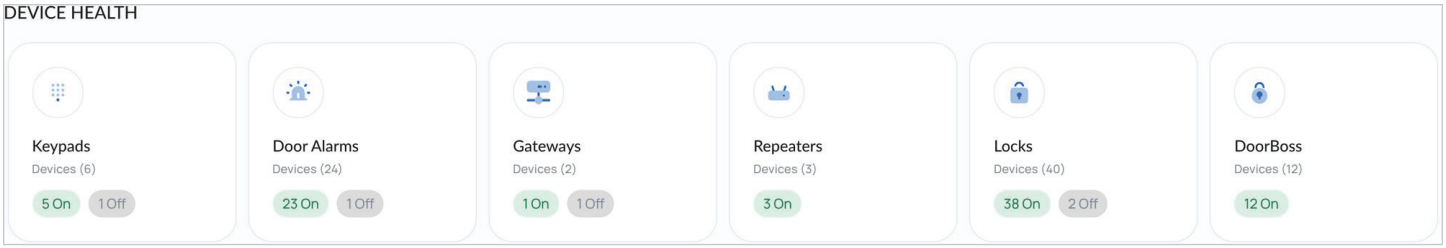


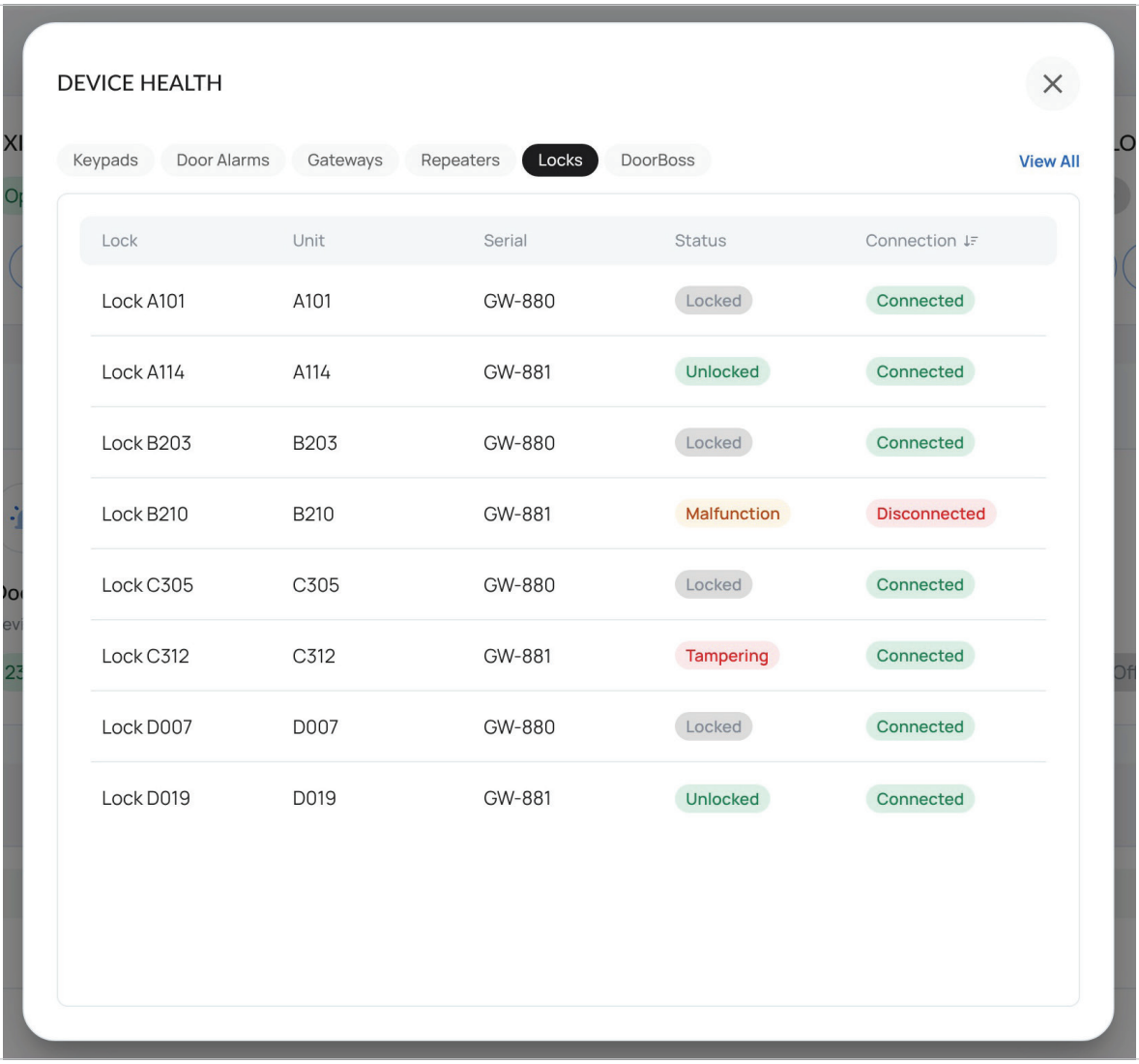


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Device Health

Groups your devices by type and shows how many of each are on and off. It doesn't show device types you don't have. Each group lists its devices with the details that matter for that type. For example, locks show their status based on their last activity. **View All** takes you to the matching setup page.



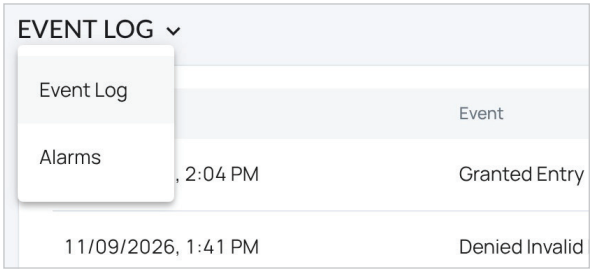


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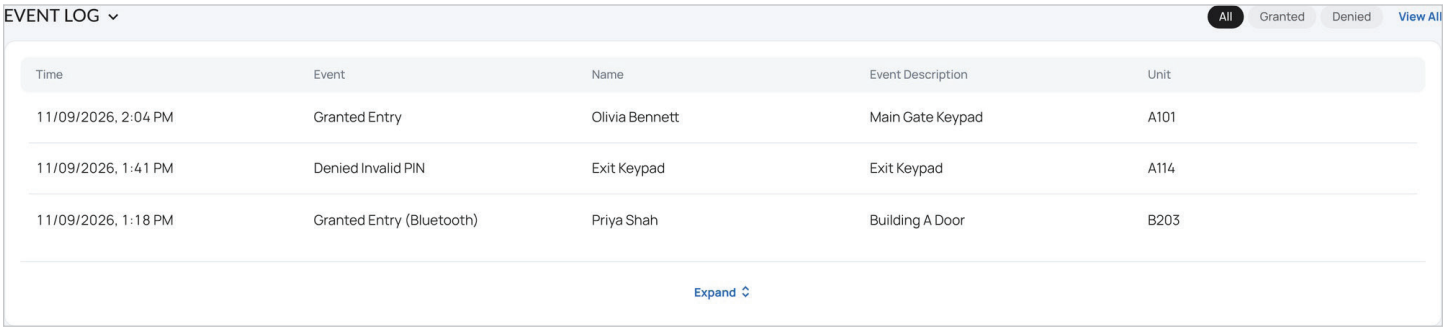
Access & Security (Event Log / Alarms)

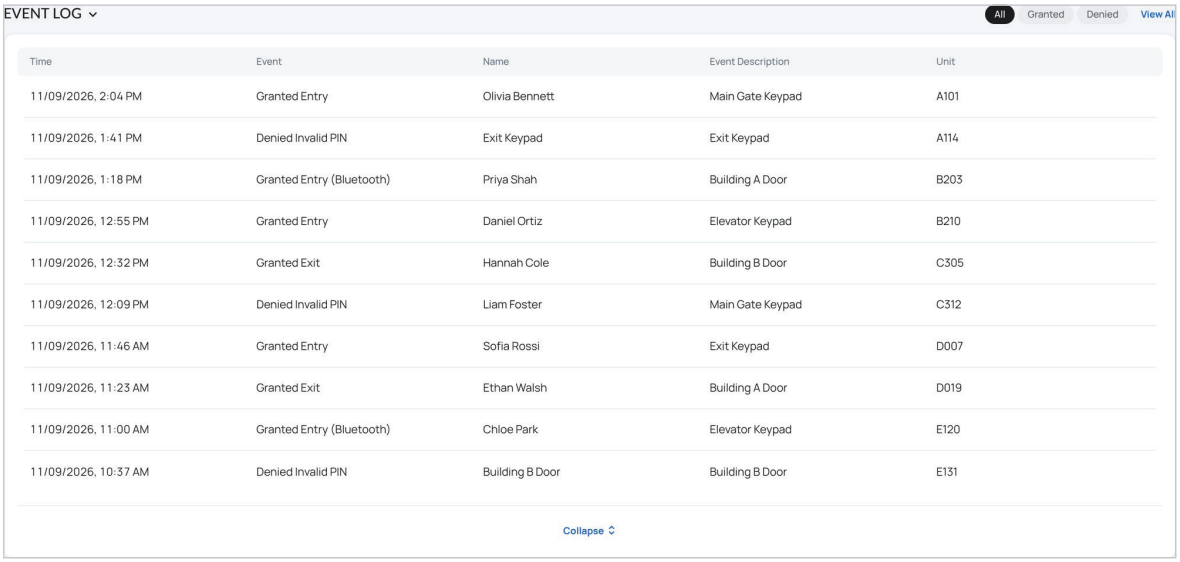
One widget with a switch in its title.

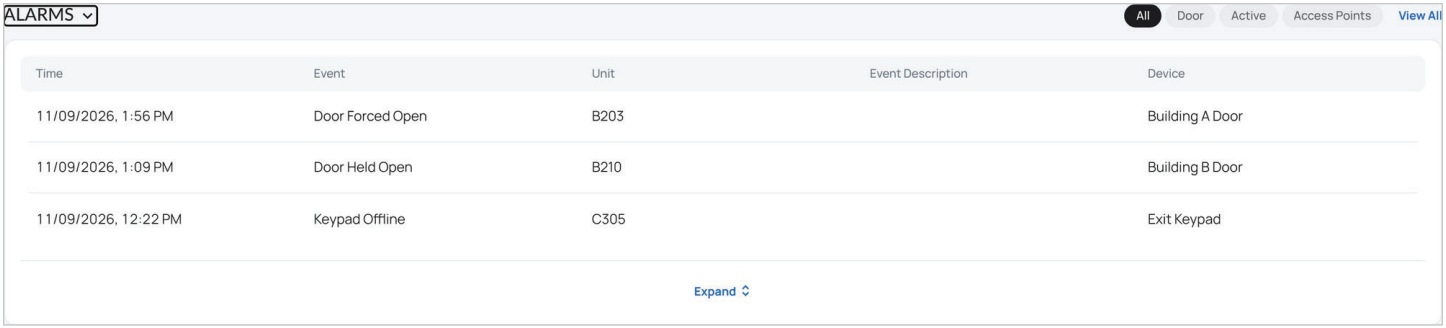
- **Event Log** shows the 10 most recent events. Filter by All, Granted, or Denied.
- **Alarms** shows recent alarms. Filter by All, Door, Active, or Access Points.



Both views have a **View All** link to the full page.



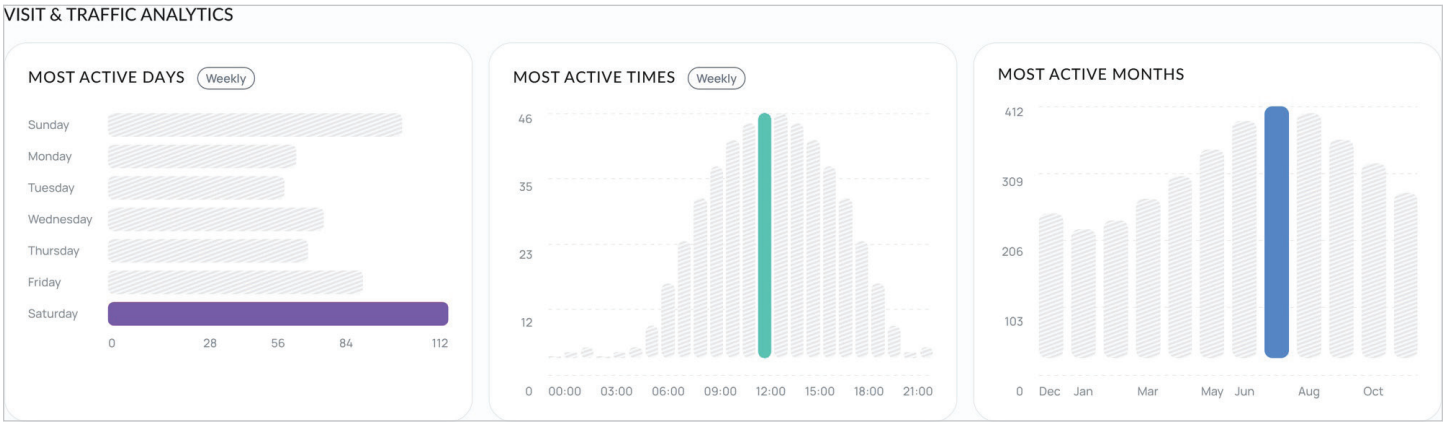




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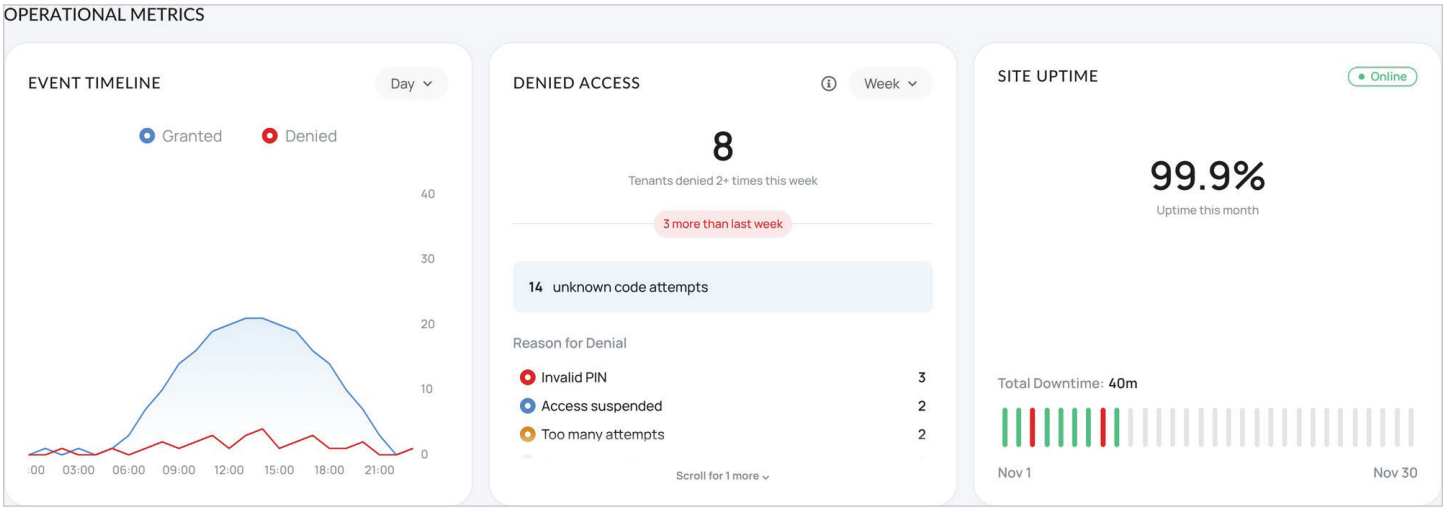
Visit & Traffic Analytics

- **Most Active Days** and **Most Active Times** show which days of the week and which hours of the day get the most visits, weekly or monthly (default Weekly). The busiest bar is highlighted, and hovering over a bar shows its count. **Good for:** planning staff hours and maintenance at quiet times.
- **Most Active Months** shows visits month by month over the last year, with the busiest month highlighted.

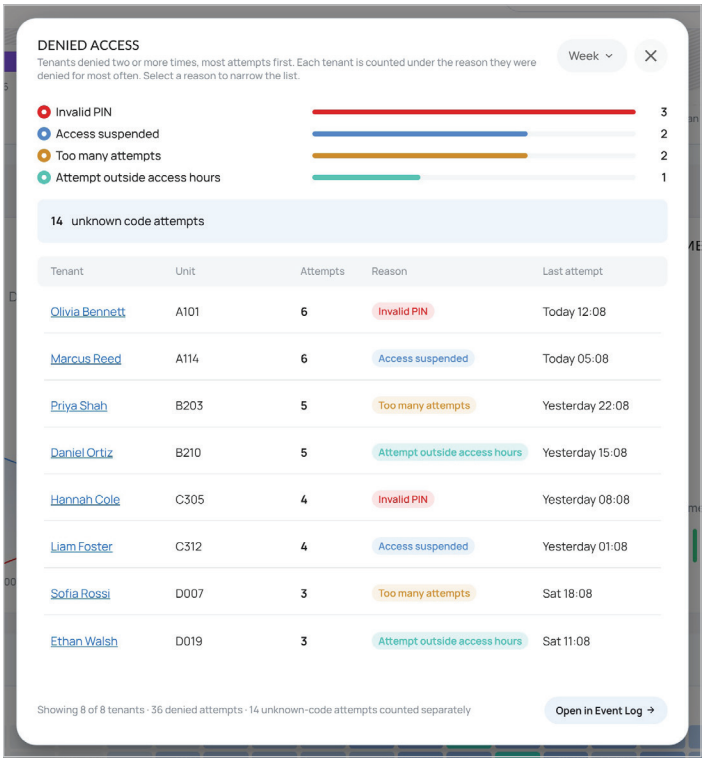


Operational Metrics

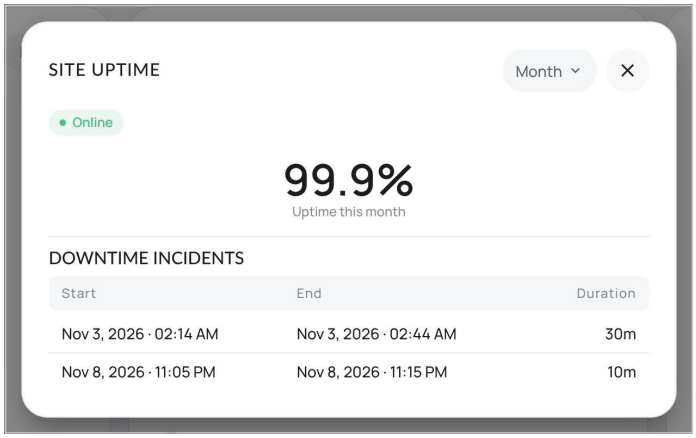
- **Event Timeline** shows granted and denied access over time as two lines, for a day (by hour), a week, or a month (by day). The default is Day. Hover over a point to see both numbers.
- **Denied Access** shows how many tenants were denied access **two or more times** in the period, and how that compares with the previous period. Attempts with an unknown code are shown separately, with the most common denial reasons. The default period is This Week. Select the card to see each tenant, their unit, number of attempts, reason, and last attempt. You can filter by reason, open a tenant's details, or go to the Event Log. **Good for:** finding tenants who are locked out or using the wrong code.



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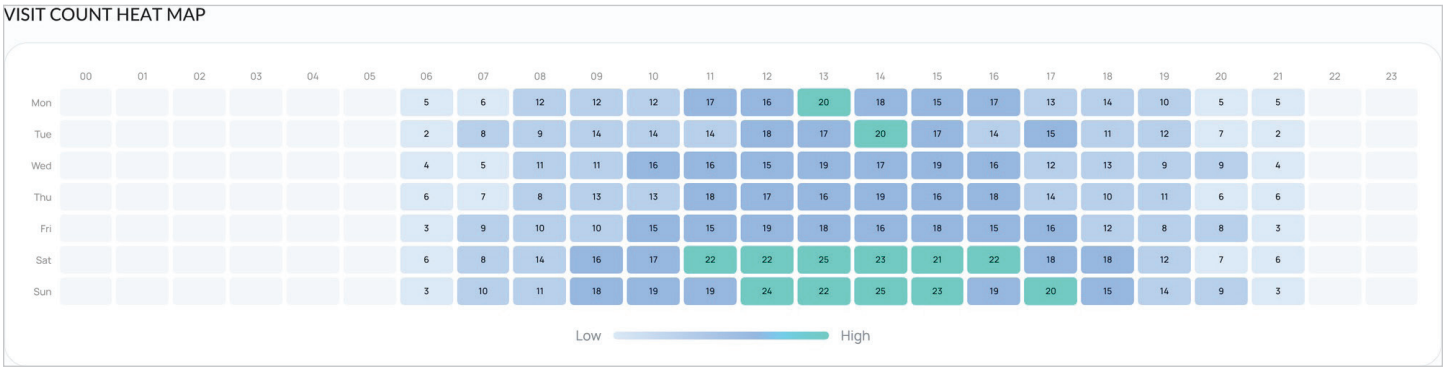


- **Site Uptime** shows how much of this month StorLogix Cloud could reach your site, whether it is online right now, and the total downtime. A daily bar marks good and affected days, and hovering over a day shows its uptime. Select the card to see each downtime period, including its start, end, and duration, for Today, This Week, or This Month.



Visit Count Heat Map

Shows visits by day of the week and hour of the day, from light (few visits) to dark (many visits). Hover over a square to see the exact number, for example, "Monday 09:00, 12 visits".

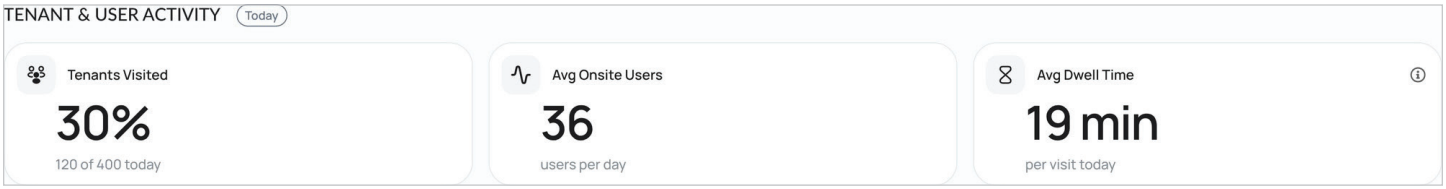


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Tenant & User Activity

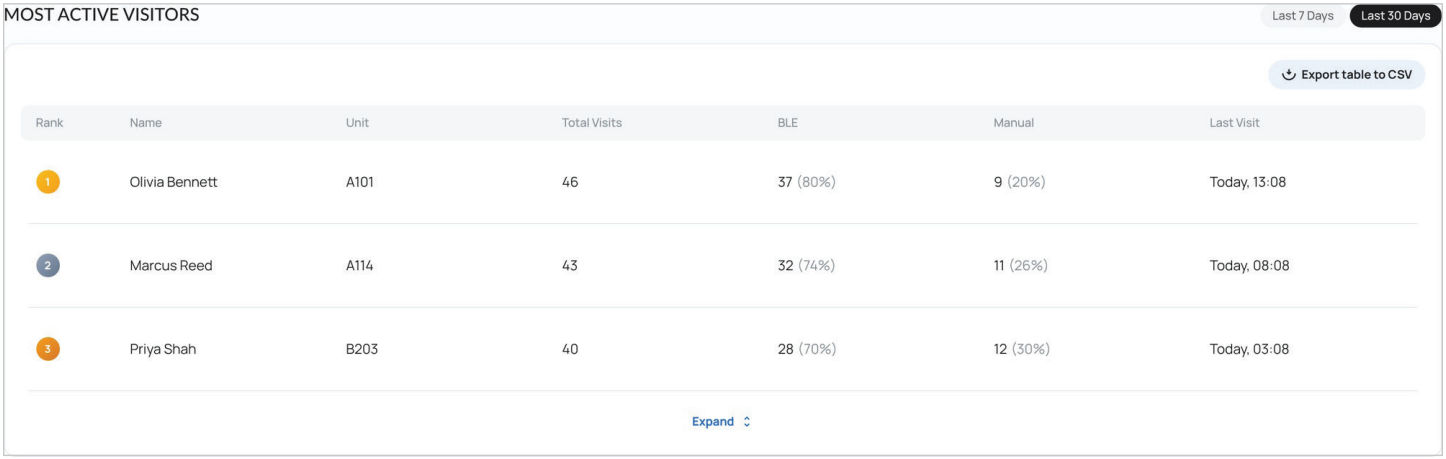
Three cards that share one period control (Today, Week, or Month; default: Today).

- **Tenants Visited:** the share of your tenants who visited, for example, "120 of 400 today".
- **Avg Onsite Users:** the average number of people on site per day.
- **Avg Dwell Time:** how long a tenant usually stays on site per visit, in minutes. Only visits with a recorded exit are counted, so your site needs an exit keypad. Without one, it shows 0 min.



Most Active Visitors

Lists your 10 most frequent visitors for the last 7 or 30 days (default 30), with their unit, number of visits, how they got in (Bluetooth or manual), and their last visit. The card shows the top 3, and **Expand** shows all 10. You can download the list as a CSV file.



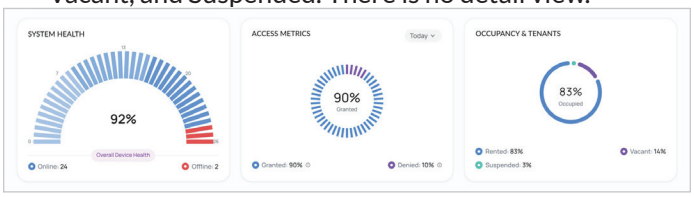
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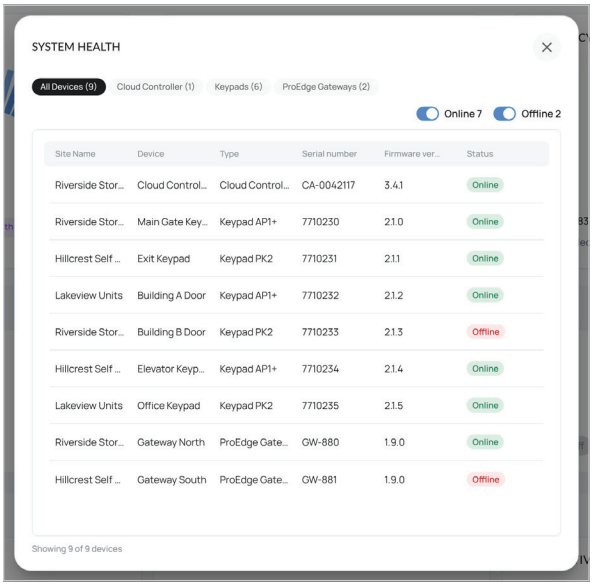
Multi-site view

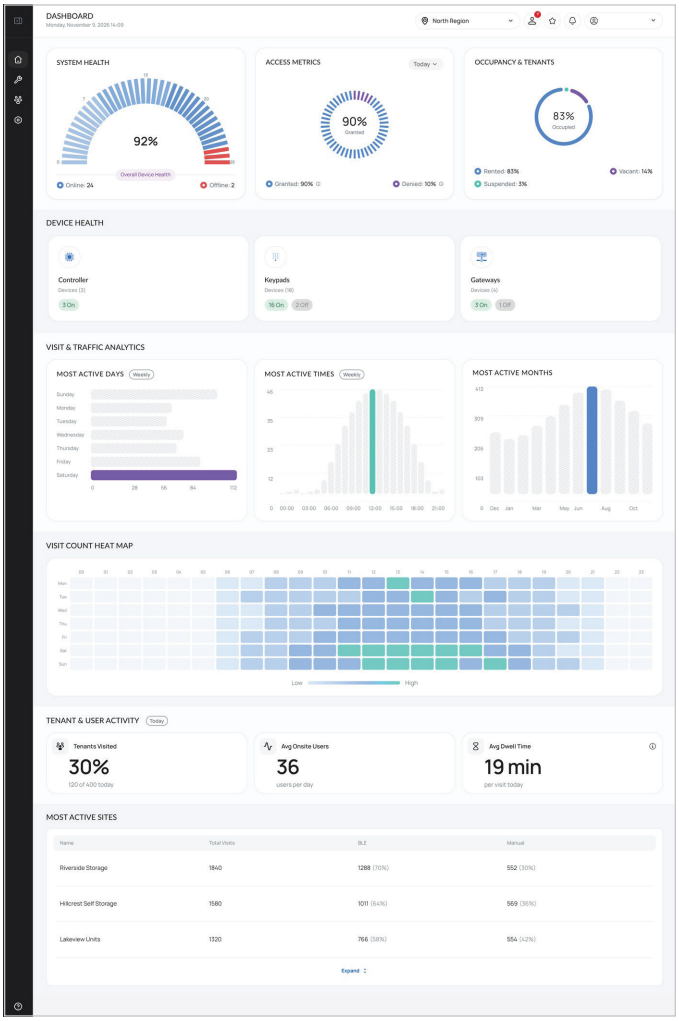
When you view more than one site, the dashboard shows a combined view. Some widgets work differently, and some don't show.

Shown in multi-site:

- **System Health:** the same as single site, with a Site Name column so you can see where each device is, and without View All.
- **Access Metrics:** granted and denied percentages. Hover over the numbers to see the counts behind them.
- **Occupancy & Tenants:** the combined split of Rented, Vacant, and Suspended. There is no detail view.

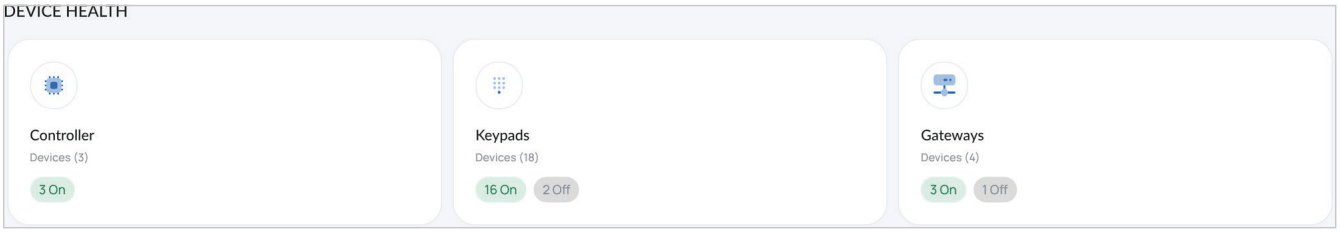




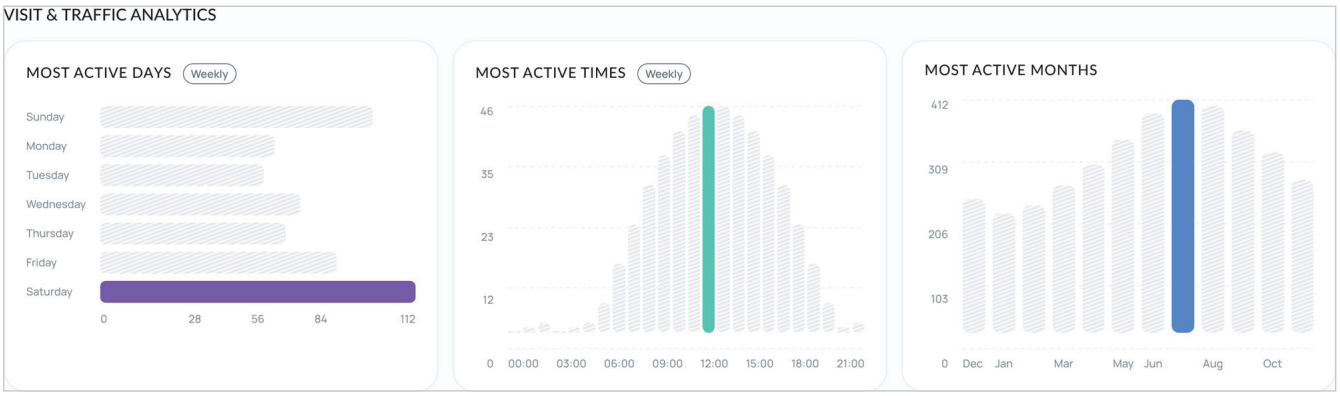


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- **Device Health:** offline devices only, across your sites.



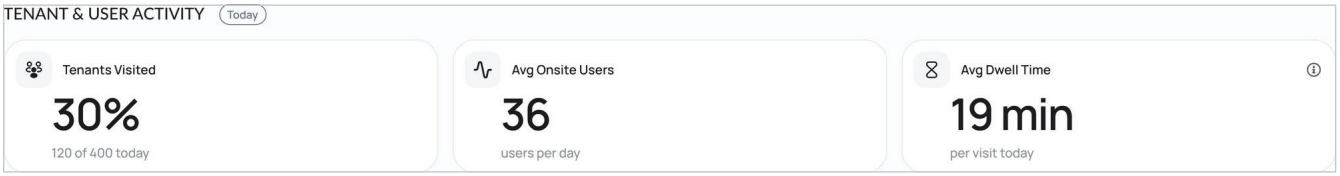
- **Visit & Traffic Analytics:** Most Active Days and Most Active Times always cover the past week. Most Active Months is the same as single site.



- **Visit Count Heat Map:** the same grid without numbers in the squares. Hover over a square to see its count.



- **Tenant & User Activity:** always for Today.



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- **Most Active Sites:** ranks your busiest sites over the last 30 days, with total visits and how people got in (Bluetooth or manual). Shows the top 3, and **Expand** shows up to 10.

MOST ACTIVE SITES

Name	Total Visits	BLE	Manual
Riverside Storage	1840	1288 (70%)	552 (30%)
Hillcrest Self Storage	1580	1011 (64%)	569 (36%)
Lakeview Units	1320	766 (58%)	554 (42%)

Expand

Single site only: Cloud Controller, Accessway Quick Controls, Access & Security (Event Log / Alarms), Operational Metrics, and Most Active Visitors. Pick one site to use them.



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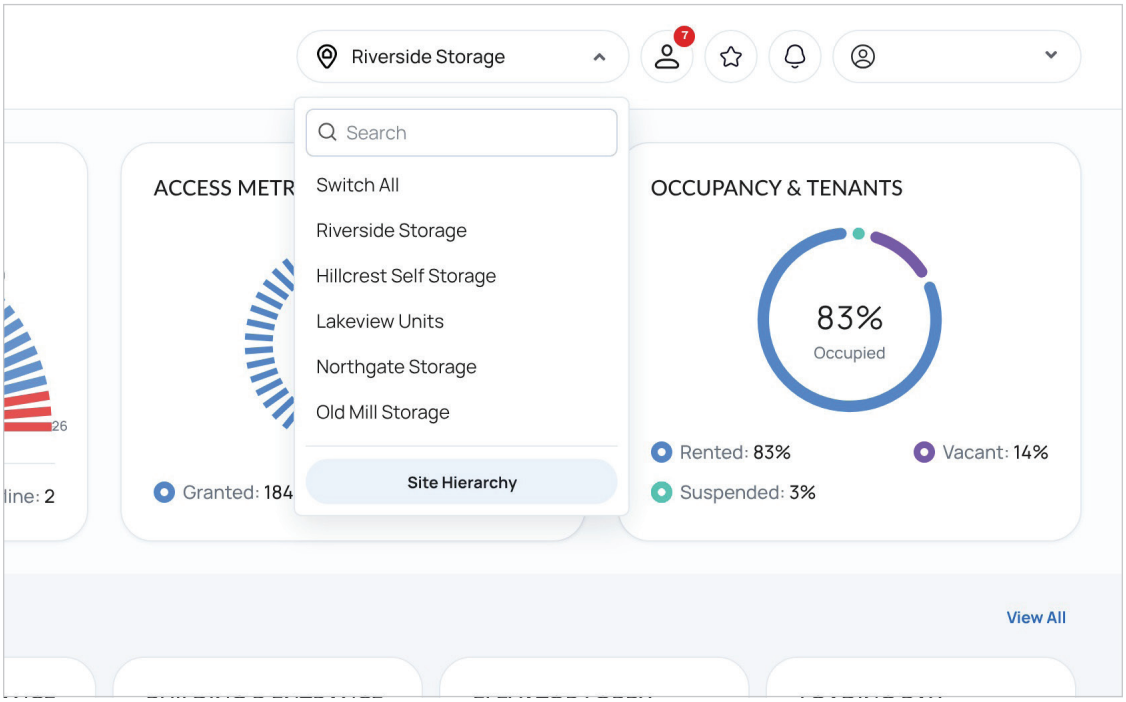
Navbar



Site switcher

The site name in the navbar shows which sites you are viewing: one site's name, a list of names, or "All Sites".

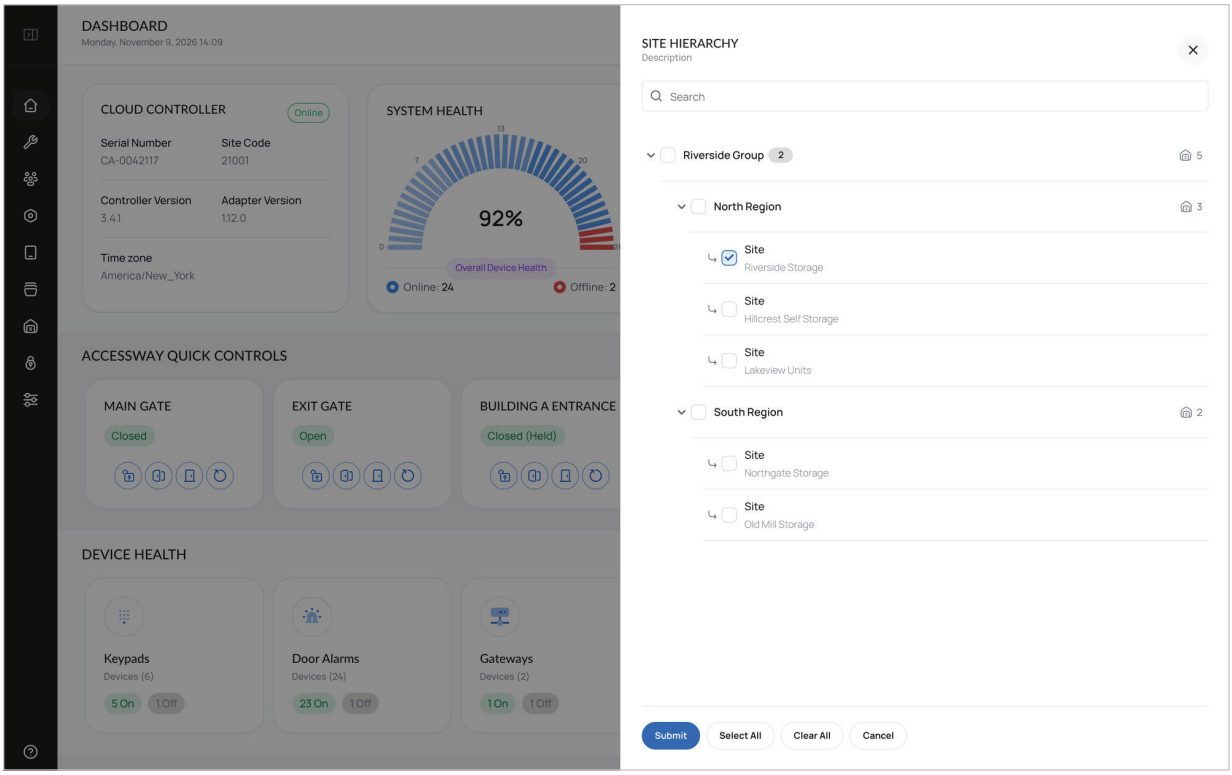
- **Switch sites:** select the site name to open a searchable list of your sites. Pick a site to open the single-site view, or select **Switch All** to see all your sites together in the multi-site view.
- **More control:** select **Site Hierarchy** at the bottom of the list to choose several sites or whole groups at once.
- **One site only:** if you only have access to one site, its name is shown without a list.
- **Pages not in multi-site:** if the page you are on isn't available in the multi-site view, you are taken to the Dashboard.



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Site Hierarchy

Shows your groups and sites as a tree, with the number of sites in each group.



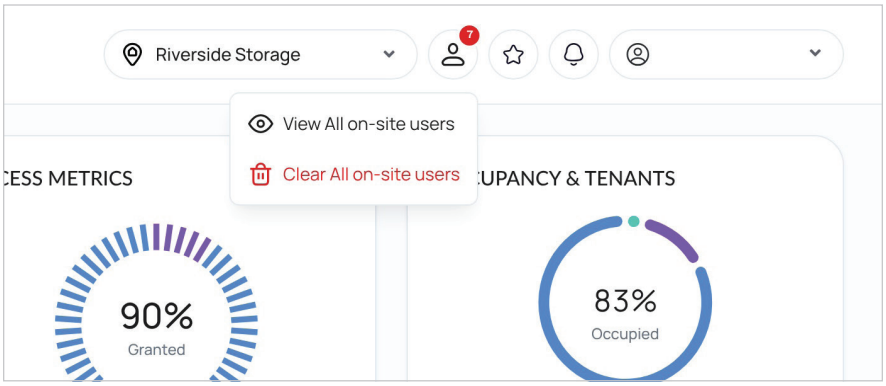
- **Choose sites:** tick a group to select every site in it, or tick individual sites. Use the arrow next to a group to open or close it.
- **Search:** search by site name or site code. Use the arrows next to the search box to move between matches.
- **Select All** and **Clear All:** select or clear every site in one go.
- **Submit:** applies your choice. One site opens the single-site view, and two or more open the multi-site view. At least one site must be selected.
- **Cancel:** puts the selection back the way it was when you opened it. Closing the panel or clicking outside it also discards your changes.

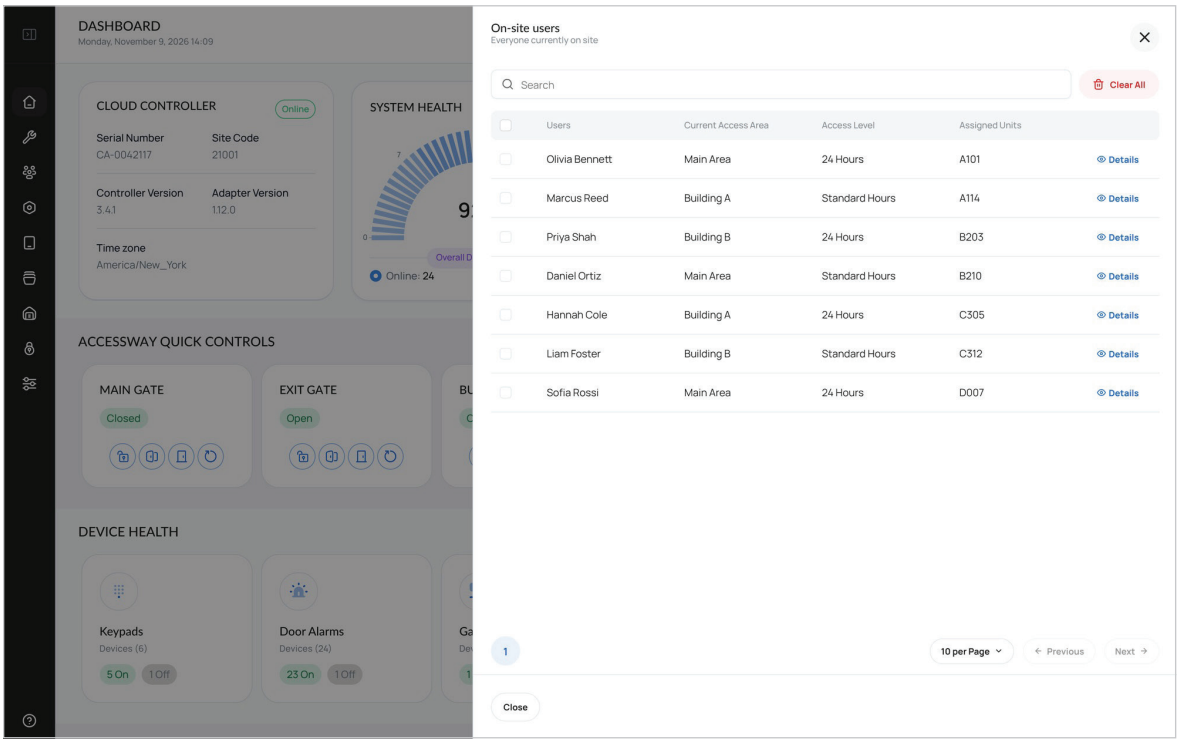
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On-site users

The people icon in the navbar shows how many people are on site right now. The number updates every 15 seconds.

- **View All on-site users** opens a list of everyone currently on site, with their current access area, access level, and assigned units. In multi-site view, the list also shows the site name. You can search the list.
- **Details** shows a person's contact details, keypad code, how they entered, and when they arrived. **View all details** opens their full user page.
- **Clear** removes selected people from the on-site list. **Clear All on-site users** removes everyone. You are asked to confirm first. **Good for:** tidying the list when someone left without their exit being recorded.



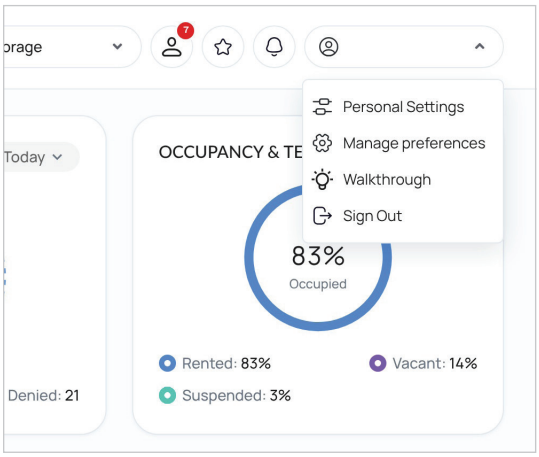


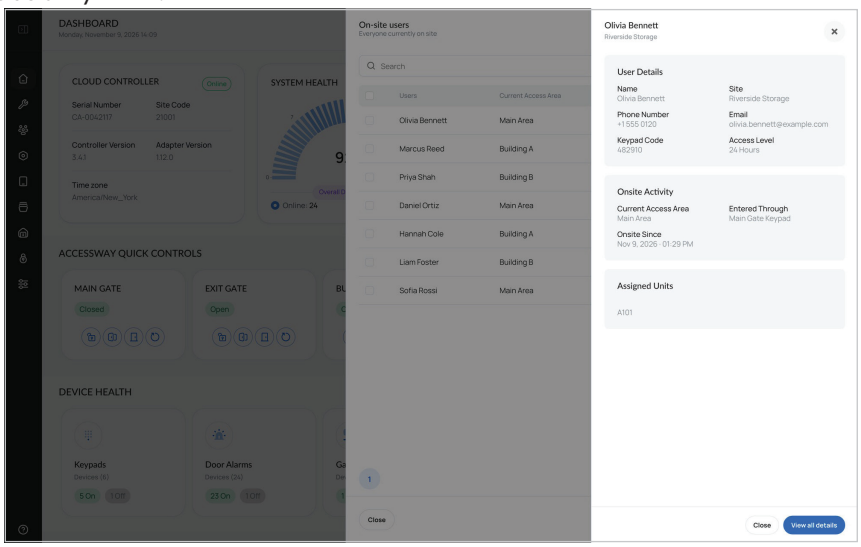
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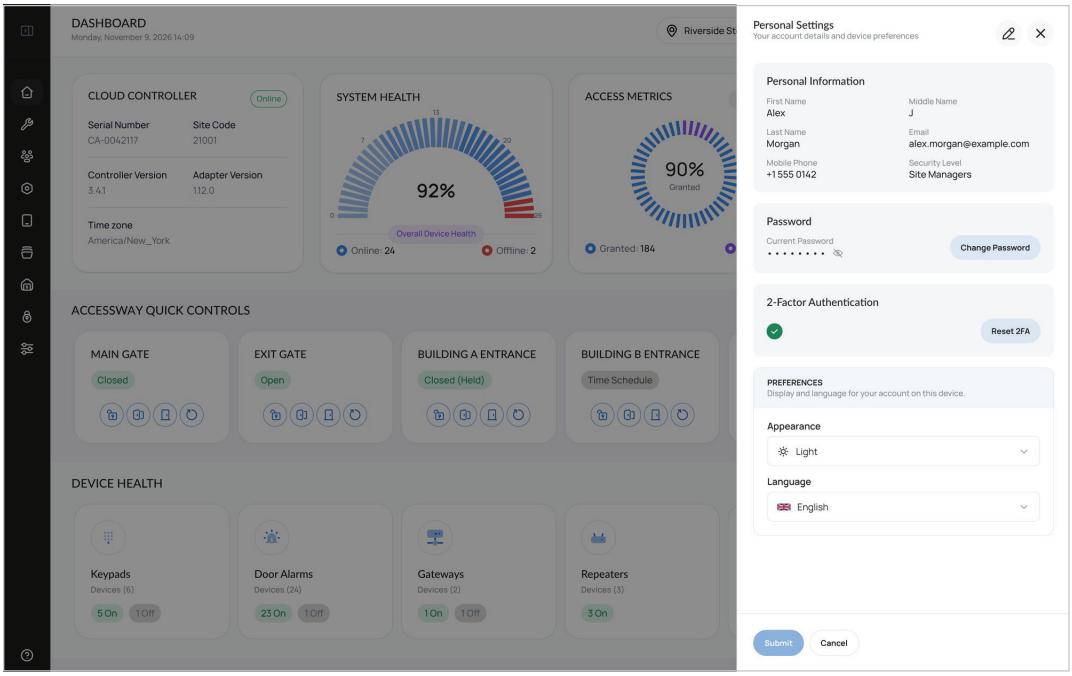
Personal Settings

Open the menu under your name in the navbar and select **Personal Settings**.

- **Personal Information:** select **Edit** to update your name, email, and mobile phone. Your security level is shown but can't be changed here.
- **Password:** select **Change Password**. Enter your current password before choosing a new one.
- **2-Factor Authentication:** select **Reset 2FA** to get an email with a link to set it up again.
- **Preferences:** choose Light or Dark appearance and your language (English, Italian, Spanish, German, French, or Dutch). These apply on the device you are using.
- Select **Submit** to save, or **Cancel** to leave things as they were.





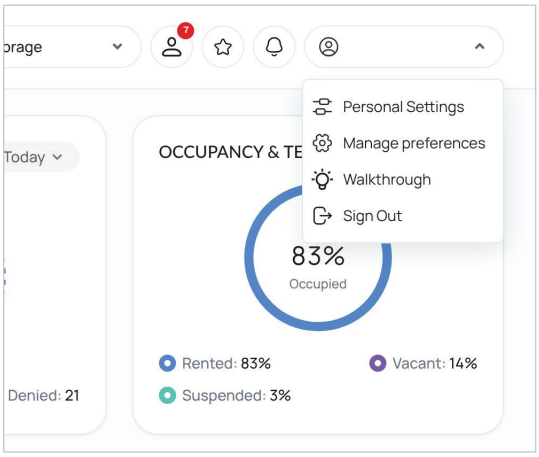


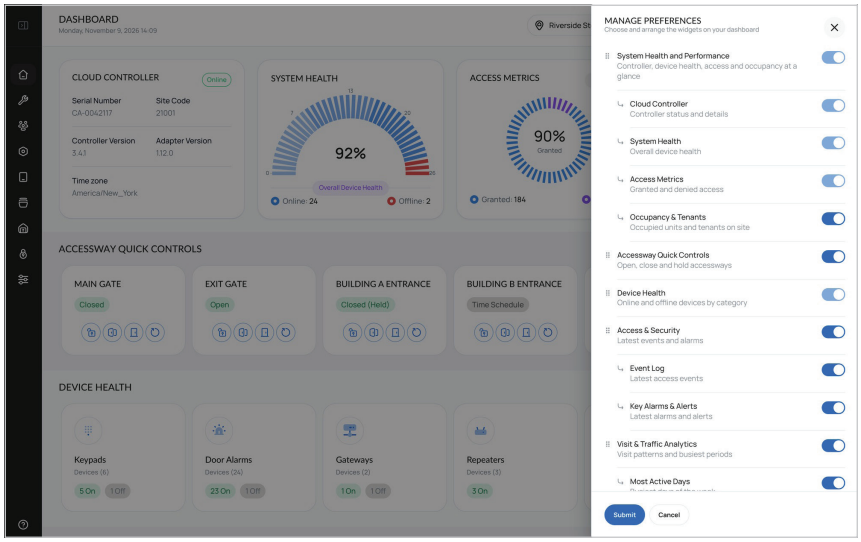
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Manage preferences

Choose which widgets you see and in what order.

- **Open it:** On the Dashboard, open the menu under your name in the navbar, then select **Manage preferences**.
- **Show or hide:** use the switch next to a widget. Turning off a group hides every widget in it.
- **Always visible:** some widgets can't be hidden. Their switch is greyed out.
- **Reorder:** drag a row by its dotted handle. The dashboard follows the same order.
- **Save:** select **Submit** to apply your changes, or **Cancel** to leave things as they were.
- **Two layouts:** single-site and multi-site are set up separately. Changes apply to the view you are in.



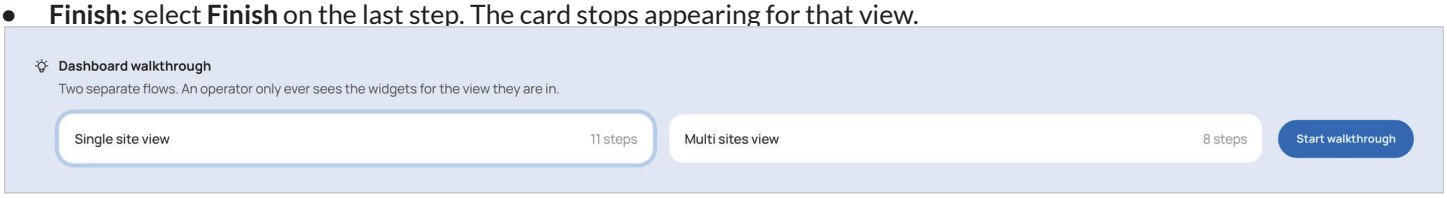


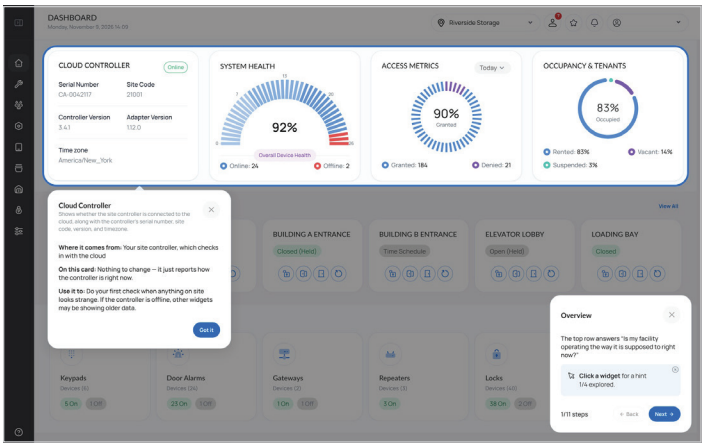
STORLOGIX CLOUD DASHBOARD MANUAL

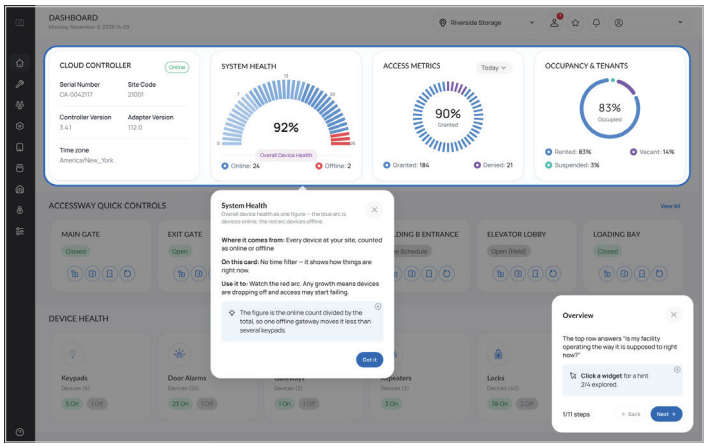
Dashboard walkthrough

A guided tour of the dashboard that explains each widget.

- **Start it:** the "Dashboard walkthrough" card appears on the Dashboard until you have finished the tour. Select **Start walkthrough**. To see it again later, open the menu under your name in the navbar and select **Walkthrough**.
- **Two tours:** one for the single-site view (11 steps) and one for the multi-site view (8 steps). The tour matches the view you are in.
- **Move through it:** use **Next** and **Back**, or **Exit walkthrough** to stop. If you exit partway, **Start walkthrough** picks up where you left off.
- **Hints:** click a widget to open its hint: what it shows, where the data comes from, and what to use it for.
- **Your layout:** the tour follows your dashboard order and shows every widget, including the ones you have hidden. The last two steps cover Personal Settings and Manage preferences.
- **Look only:** nothing on the dashboard can be changed while the tour is running.
- **Finish:** select **Finish** on the last step. The card stops appearing for that view.









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With StorLogix Cloud, operators can easily customize all of their facility's access areas, review site activity, and monitor zones and alarms from one cloud-based account. Create a world-class operation with the most advanced enterprise access control solution from the trusted industry leader with over 40 years of experience.

Since 1979, PTI Security Systems™ has provided the self-storage industry with proven security and access control systems. Known for our complete and innovative solutions that deliver advanced and cost-effective security systems, self-storage owners and operators can efficiently manage their facility from anywhere, lower operating costs, and enhance the tenant experience.

For more information about PTI Security Systems or StorLogix, please contact a PTI representative or visit our website.

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