

Basic Troubleshooting may lead to more profound issues with the hardware, which means inspecting or replacing said hardware. Below are instructions on that subject for Repeater.

➤ Things to Check On the Repeater

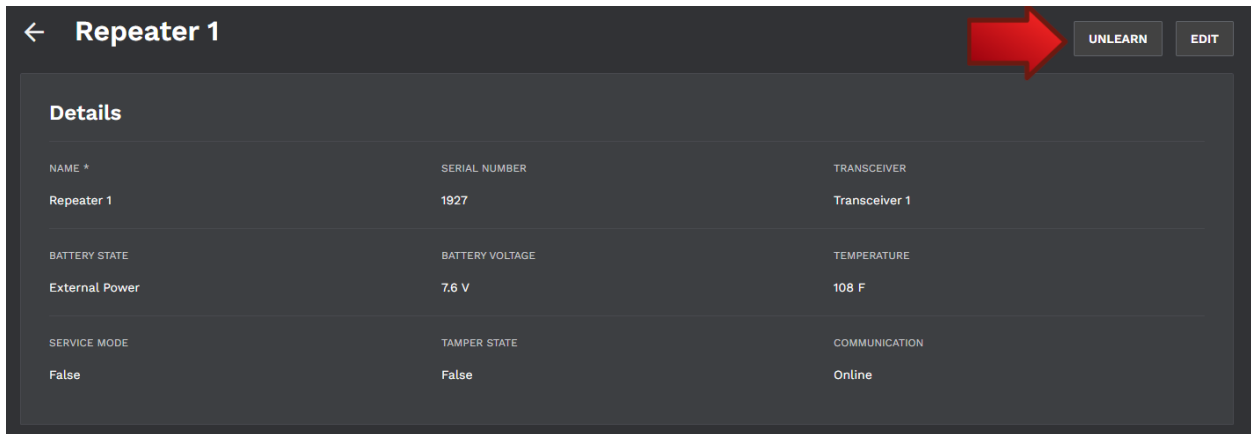
Item	Reasoning
Wiring	If a communication issue appears between the Transceiver and Repeater/s, always suspect the wiring first. The wiring could have been damaged for many reasons, or a wire popped out of a terminal, causing the Repeater to power down.
Batteries	The DoorBoss Repeater uses four AA Lithium-ion batteries as a backup power source. These batteries going dead could cause the Repeater to power down, especially if the device also has an issue with its primary power source.
LED	The DoorBoss Repeater comes equipped with an LED that illuminates when receiving power from one of its power sources. The LED also has an additional job. It demotes the signal strength from the Transceiver. When the Repeater the optimal signal from the Transceiver, the LED gives a short flash every four seconds, and a Long Flast every four seconds means the Repeater can not connect to the Transceiver.
Antenna	The Repeater antenna to work correctly must have two conditions met. First, the antenna must be as straight as possible. Second, the antenna must be pointing toward the floor/ground.
Serial Number	Issues with the DoorBoss system could be caused by something as simple as a mistyped number. Check the software and ensure the Repeater's serial number matches the physical Repeater's serial number.

➤ How to Replace A Repeaters

Repeaters malfunction sometimes and need replacement. Luckily, it is only a four-step process to accomplish the job.

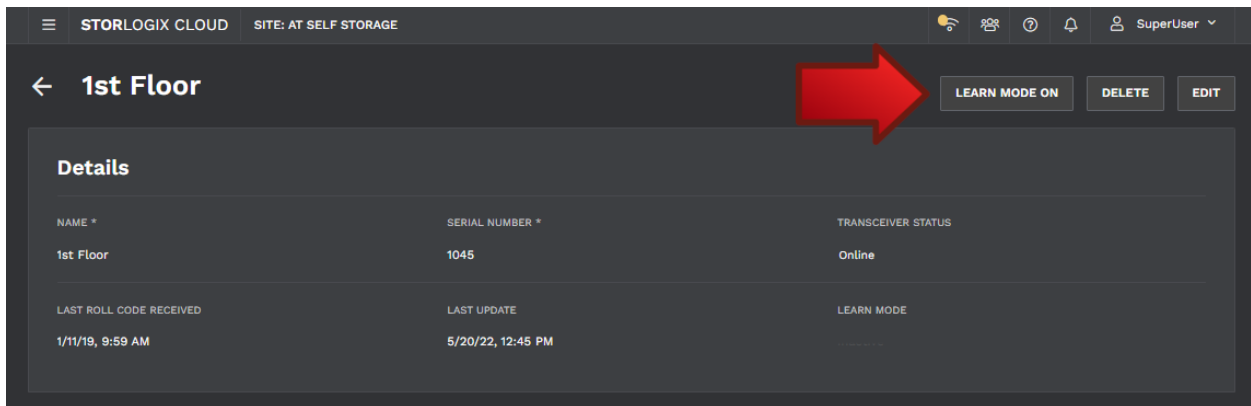
1. Delete Repeater from the Software

Unlearn the defective Repeater from StorLogix Software. Access the Repeaters page, click on the Repeater, and click the "Unlearn" Button.



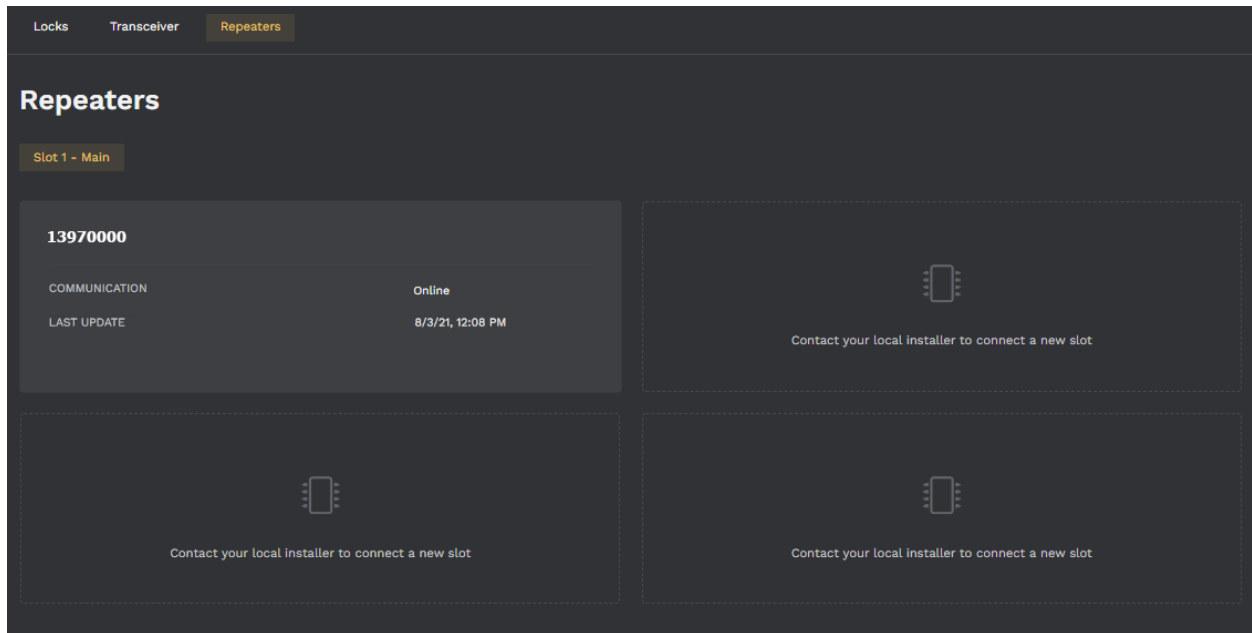
2. Place Transceiver into Learn Mode

Place the Transceiver covering the area into Learn mode in the StorLogix Software.



3. Press the Learn Button

Switch to the Repeater Page in Storlogix, power up the New Repeater, then press the Repeater's Learn Button. (Press the refresh button in the browser while on the StorLogix Repeater Screen to ensure the Repeater connects.)



4. Install the New Repeater

Install the new Repeater in the housing of the defective Repeater and connect its power source, including the backup batteries.

