

STORSYNX

QUICK START MANUAL



STORSYNX

PTI SECURITY
SYSTEMS

ASSA ABLOY

2025

STORSYNX

Quick Start Manual

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Rev A – March 2024

INTRODUCTION

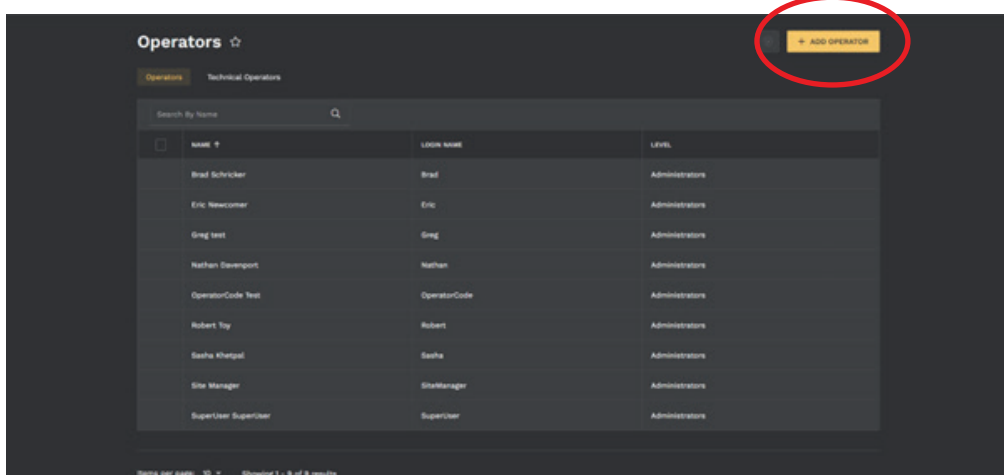
This document is intended to provide a high level overview of how to operate the PTI StorSynx mobile application. For additional information, please contact PTI Support.



CREATE AN OPERATOR IN STORLOGIX CLOUD

1

Click on the plus sign button *Add Operator*.



2

Enter login name, assign a security level, create a password, and confirm the password.

The screenshot shows the 'Add Operator' form in the Storlogix Cloud app. The form has a title bar with a back arrow, the text 'Add Operator', and 'CANCEL' and 'NEXT' buttons. Below the title bar is a progress indicator with three dots, the first of which is filled. The form is divided into a 'Details' section. It contains four input fields: 'LOGIN NAME' (filled with 'John'), 'SECURITY LEVEL' (a dropdown menu set to 'Administrators'), 'PASSWORD' (filled with 'johndoe123!'), and 'CONFIRM PASSWORD' (filled with 'johndoe123!'). At the bottom, there are two checkboxes: 'Enable Browser Notifications For ProdSite1' and 'Enable Browser Notifications For All Sites'. Below these checkboxes is a small note: 'Proceed to the Notifications tab where you will find options to personalize SMS, email, and push notifications.'

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3

Fill out first and last name, display name and email address.

The screenshot shows the 'Add Operator' screen with a progress bar at the top. The 'User Info' section contains the following fields:

Field	Value
FIRST *	John
MIDDLE	
LAST *	Doe
DISPLAY NAME *	John
EMAIL *	john.doe@gmail.com
MOBILE NUMBER	

4

Assign the operator to one site or multiple sites.

The screenshot shows the 'Add Operator' screen with a progress bar at the top. The site selection section contains the following list:

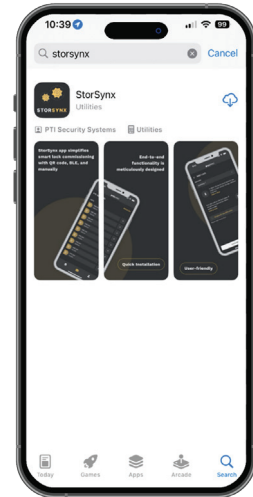
Site	Selected
ALL	<input type="checkbox"/>
DEFAULT	<input type="checkbox"/>
PRODSITE1	<input type="checkbox"/>
PRODSITE2	<input type="checkbox"/>
PRODSITE3	<input type="checkbox"/>
ROBERT AP1	<input type="checkbox"/>

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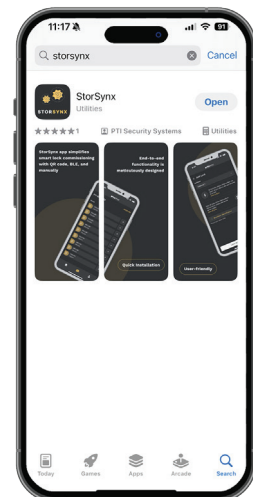
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LOGIN TO STORSYNX

- 1 Download StorSynx from the Apple App or Google Play Store.



- 2 Select the **Open** button in the app store to launch StorSynx on your mobile device.

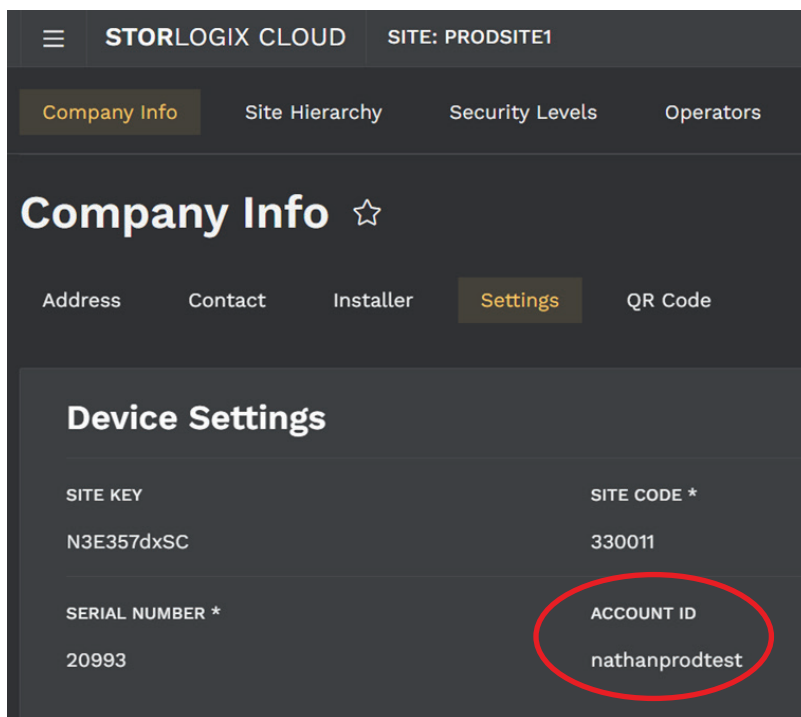


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3

Log-in using the StorLogix Cloud operator credentials created in the steps above. Then enter the Account ID found in StorLogix Cloud under **Company Info**.



STORLOGIX CLOUD SITE: PRODSITE1

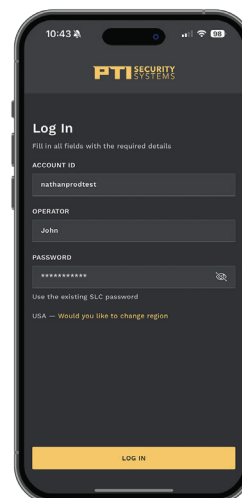
Company Info Site Hierarchy Security Levels Operators

Company Info ☆

Address Contact Installer Settings QR Code

Device Settings

SITE KEY	SITE CODE *
N3E357dxSC	330011
SERIAL NUMBER *	ACCOUNT ID
20993	nathanprodtest



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Log In

Fill in all fields with the required details

ACCOUNT ID

nathanprodtest

OPERATOR

John

PASSWORD

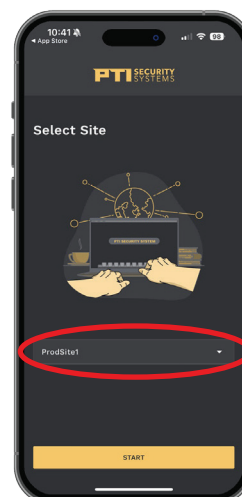
Use the existing SLC password

USA - Would you like to change region

LOG IN

4

Select the site you want to perform commissioning for from the drop-down menu.



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Select Site

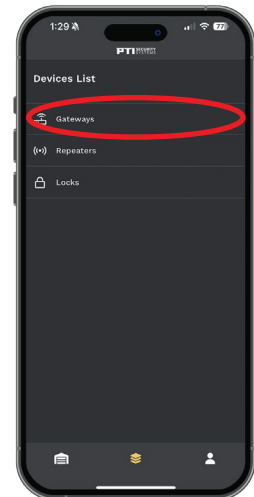
Prodsite1

START

COMMISSION A GATEWAY

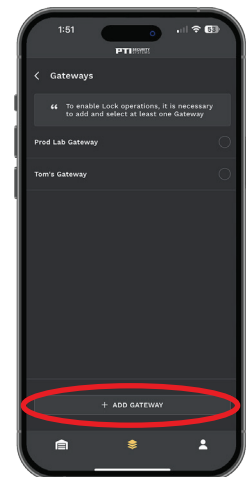
1

Navigate to the *Devices List* by pressing the center button. Then select *Gateways*.



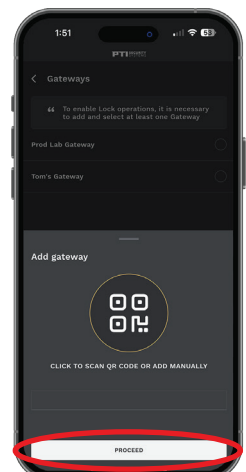
2

Click “+” *Add Gateway*.



3

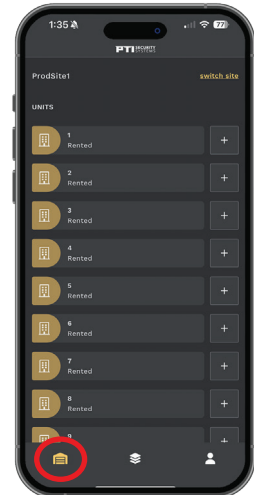
Select *QR Code Scanner* and scan the QR code on the ProEdge gateway. Alternatively, manually type in the Gateway ID (PEGXXXXXXXXXXXXXXXXXX) and press *Submit*.



COMMISSIONING A LOCK

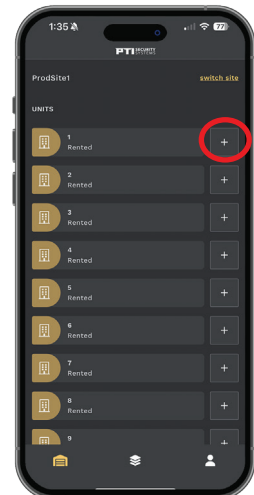
1

Once a gateway has been added, navigate to the **Units** tab to commission a ProEdge lock.



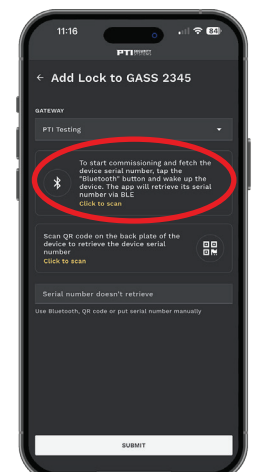
2

Press the “+” icon next to the unit that will be assigned to the commissioned lock.



3

Press the yellow **Click to Scan** button next to the Bluetooth icon.

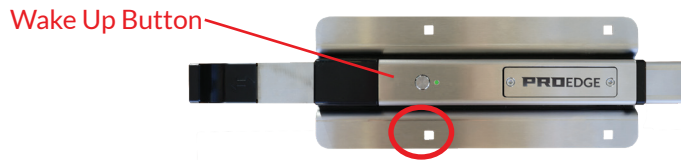


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4

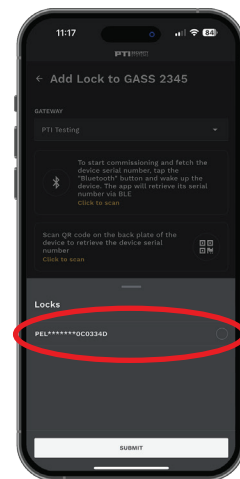
Press the physical button on the lock to wake it.



5

Select the lock serial number when it pops up.

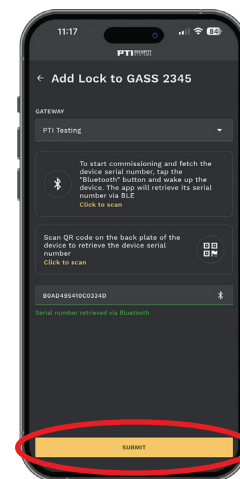
Note: If you see multiple lock serial numbers and are unsure, wait a few minutes and try again, one lock at a time.



6

Once you've selected the correct lock serial number, press **Submit**.

Note: You will see a pop-up that asks you to verify that you are commissioning the lock to the correct gateway. As the pop-up says, the commissioning process is irreversible, so if you are working with multiple gateways, take your time, and make sure to rename gateways in StorLogix Cloud to help avoid confusion (e.g. 1st Floor Gateway (By Unit 1201)).

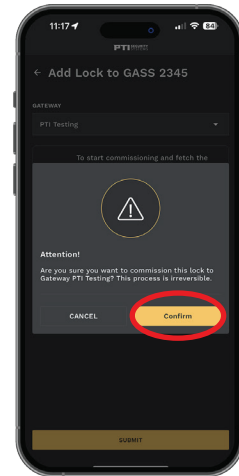


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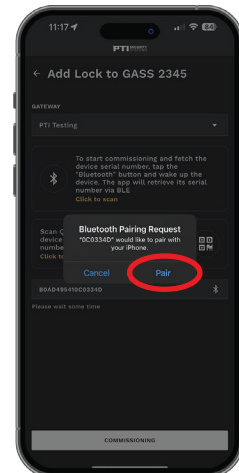
7

A popup window will appear asking if you are sure you want to commission the lock to the gateway. Press **Confirm**.



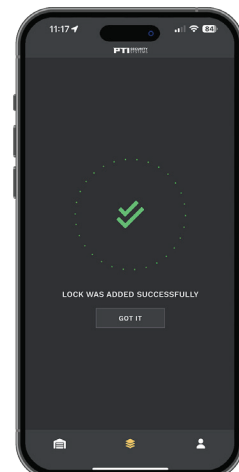
8

A popup window will appear with a Bluetooth pairing request. Select **Pair**.



9

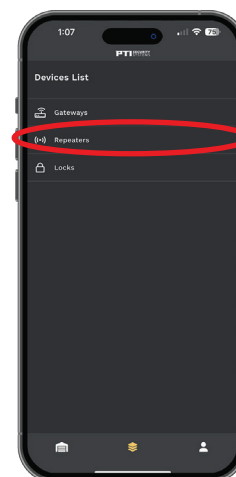
A success message will display and the commissioning process is complete.



COMMISSIONING A REPEATER

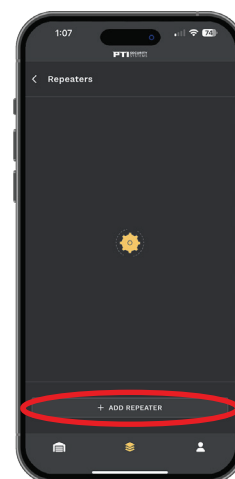
1

Navigate to the *Devices* tab in StorSynx. Then select *Repeaters*.



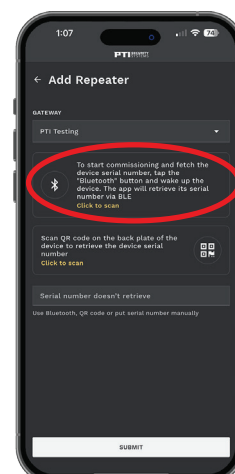
2

Click the *+ Add Repeater* button.



3

Press the yellow *Click to Scan* button next to the Bluetooth icon.



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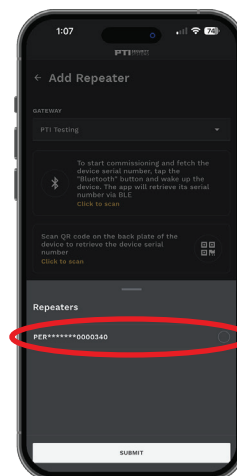
4

Insert the battery into the repeater to wake the Bluetooth radio



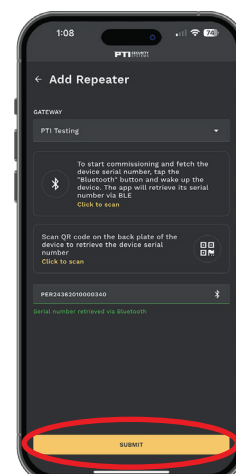
5

Select the repeater serial number when it pops up.



6

Once you've selected the correct repeater serial number, press **Submit**.

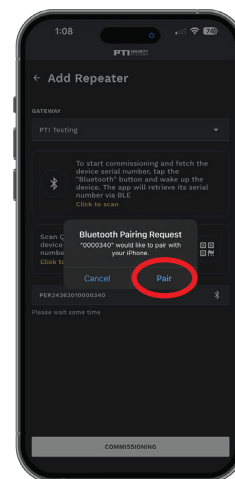


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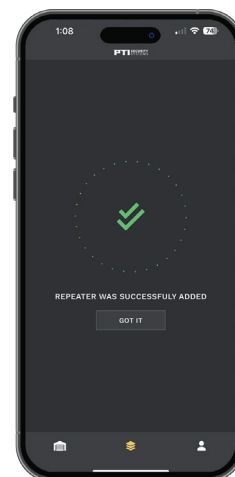
7

A popup window will appear with a Bluetooth pairing request. Select ***Pair***.



8

A success message will display and the commissioning process is complete.





SECURITY SYSTEMS

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SHAPING THE INDUSTRY
SINCE 1979

With PTI Security Systems, operators can easily customize all of their facility's access areas, review site activity, and monitor zones and alarms from one cloud-based account. Create a world-class operation with the most advanced enterprise access control solution from the trusted industry leader with over 40 years of experience.

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For more information about PTI Security Systems, please contact a PTI representative or visit our website.

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