STORSYNX
QUICK START MANUAL

STORSYNX

2025

PTI SECURITY SYSTEMS

ASSA ABLOY

STOR SYNX

Quick Start Manual

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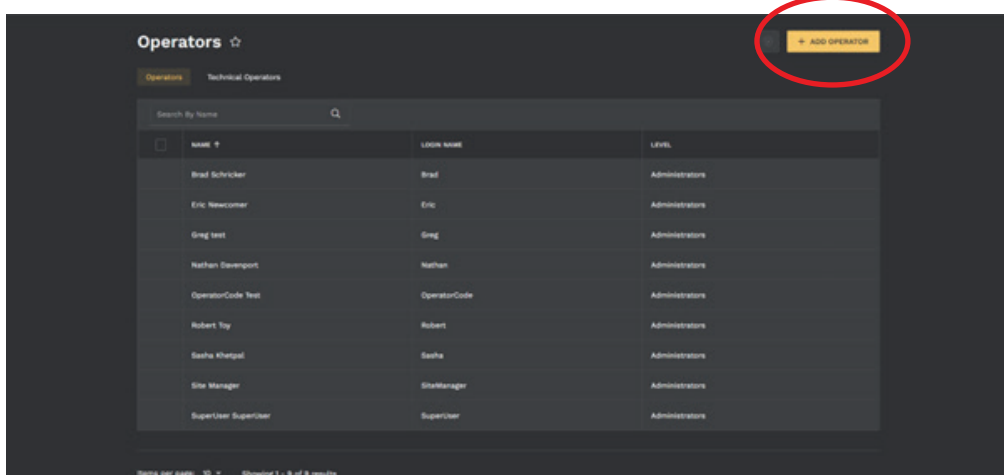Web: ptisecurity.com

Rev A – March 2024

INTRODUCTION

This document is intended to provide a high level overview of how to operate the PTI StorSynx mobile application. For additional information, please contact PTI Support.

CREATE AN OPERATOR IN STORLOGIX CLOUD

1 Click on the plus sign button *Add Operator*.

2 Enter login name, assign a security level, create a password, and confirm the password.

STOR SYNX Mobile App

QUICK START MANUAL

3 Fill out first and last name, display name and email address.

4 Assign the operator to one site or multiple sites.

LOGIN TO STORSYNX

1
Download StorSynx from the Apple App or Google Play Store.
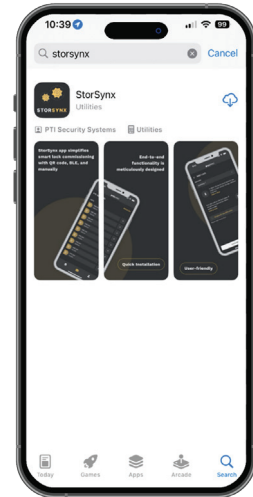
2
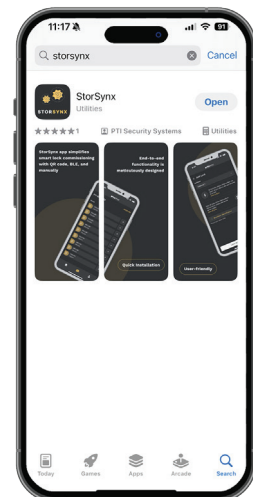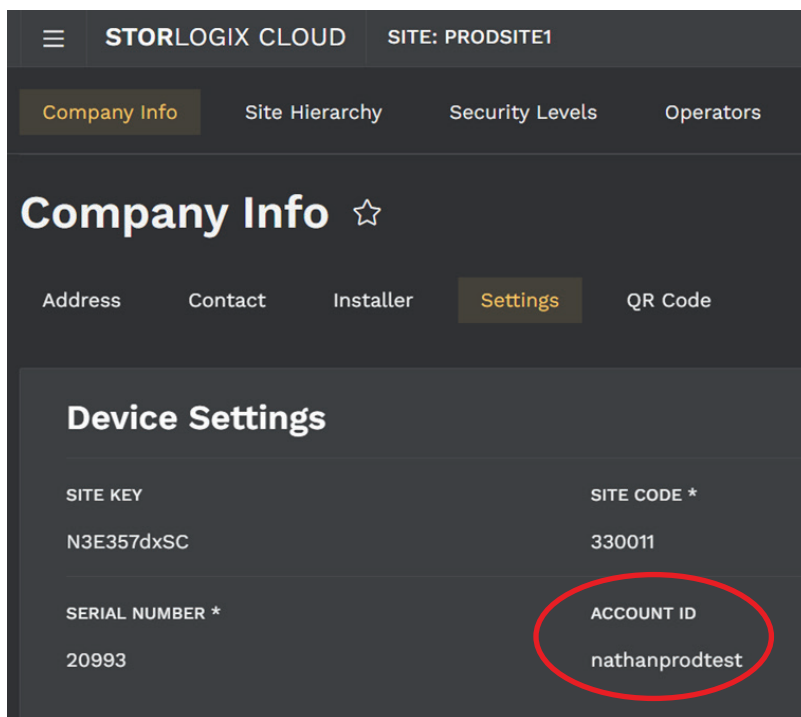Select the *Open* button in the app store to launch StorSynx on your mobile device.

3 Log-in using the StorLogix Cloud operator credentials created in the steps above. Then enter the Account ID found in StorLogix Cloud under *Company Info*.
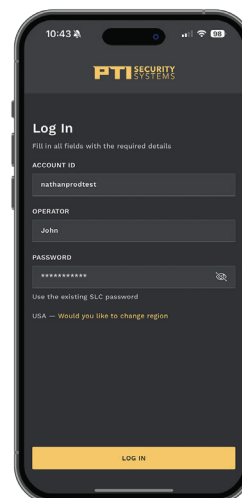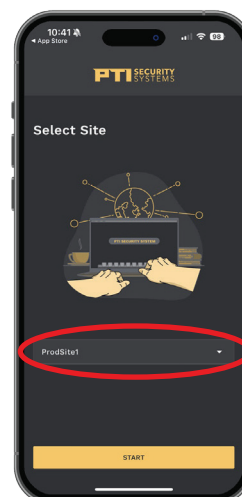

4 Select the site you want to perform commissioning for from the drop-down menu.

COMMISSION A GATEWAY

1   Navigate to the *Devices List* by pressing the center button. Then select *Gateways*.

2   Click *"+" Add Gateway*.

3   Select *QR Code Scanner* and scan the QR code on the ProEdge gateway. Alternatively, manually type in the Gateway ID (PEGXXXXXXXXXXXXXXX) and press *Submit*.
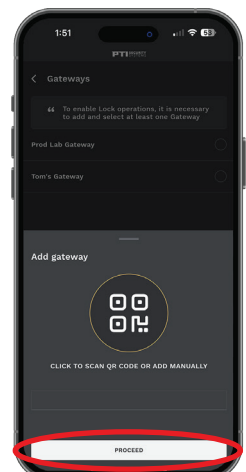
COMMISSIONING A LOCK

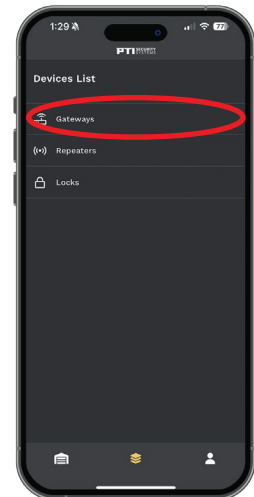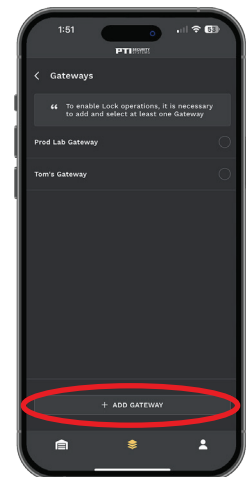**1**   Once a gateway has been added, navigate to the *Units* tab to commission a ProEdge lock.
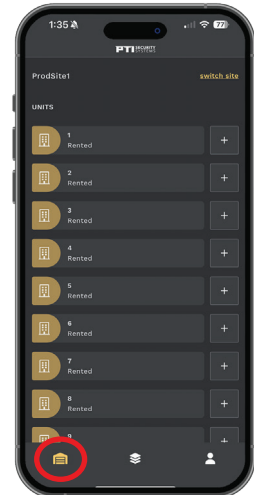
2   Press the "*+*" icon next to the unit that will be assigned to the commissioned lock.

3   Press the yellow *Click to Scan* button next to the Bluetooth icon.

4

Press the physical button on the lock to wake it.

Wake Up Button
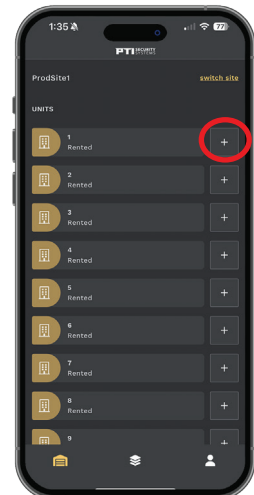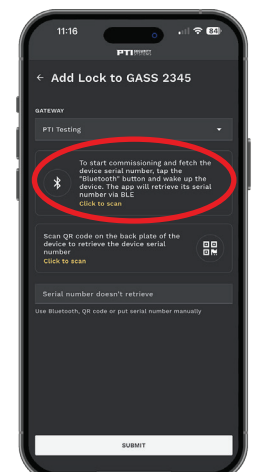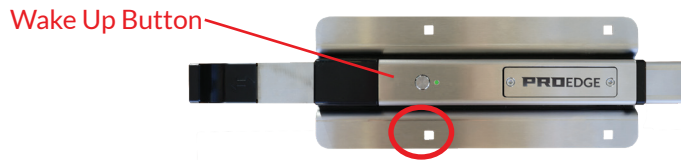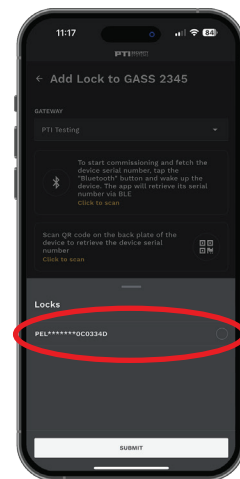
5

Select the lock serial number when it pops up.

Note: If you see multiple lock serial numbers and are unsure, wait a few minutes and try again, one lock at a time.

6

Once you've selected the correct lock serial number, press *Submit*.

Note: You will see a pop-up that asks you to verify that you are commissioning the lock to the correct gateway. As the pop-up says, the commissioning process is irreversible, so if you are working with multiple gateways, take your time, and make sure to rename gateways in StorLogix Cloud to help avoid confusion (e.g. 1st Floor Gateway (By Unit 1201)).

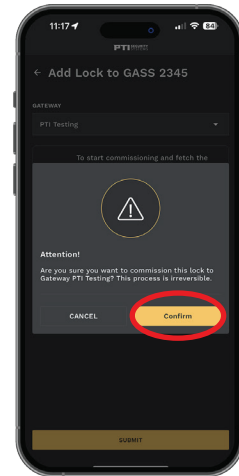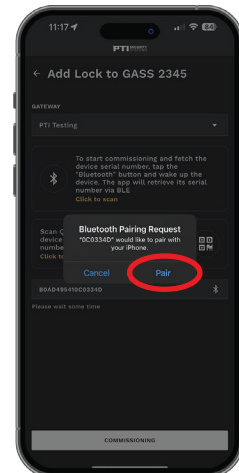**7** A popup window will appear asking if you are sure you want to commission the lock to the gateway. Press *Confirm*.

8 A popup window will appear with a Bluetooth pairing request. Select *Pair*.

9 A success message will display and the commissioning process is complete.

COMMISSIONING A REPEATER

1 Navigate to the *Devices* tab in StorSynx. Then select *Repeaters*.

2 Click the *+ Add Repeater* button.

3 Press the yellow *Click to Scan* button next to the Bluetooth icon.
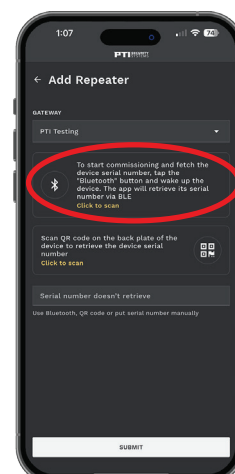
4 Insert the battery into the repeater to wake the Bluetooth radio

5 Select the repeater serial number when it pops up.

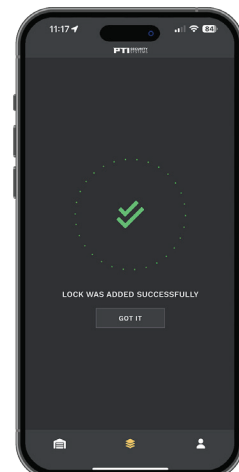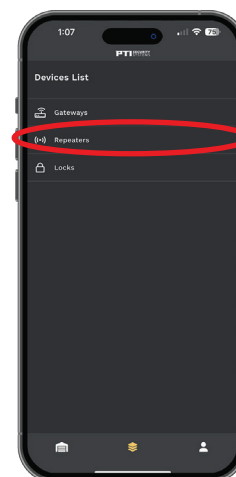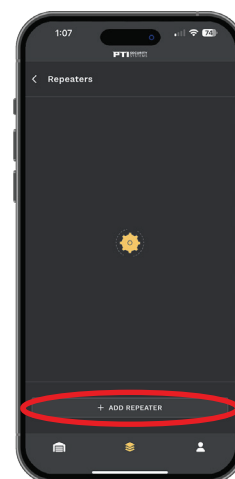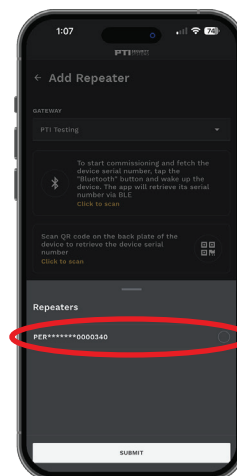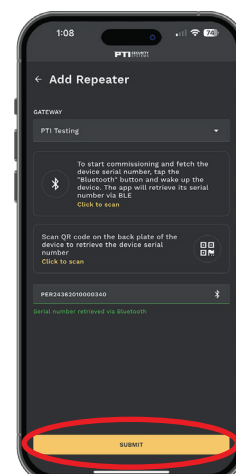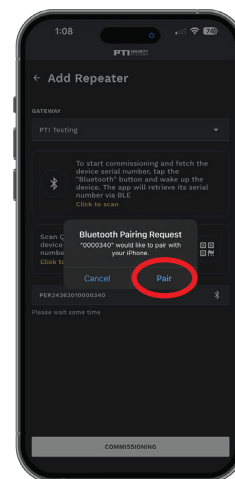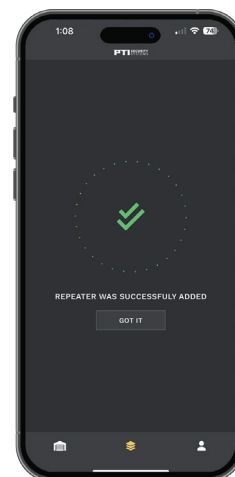**6** Once you've selected the correct repeater serial number, press *Submit*.

7 A popup window will appear with a Bluetooth pairing request. Select *Pair*.

8 A success message will display and the commissioning process is complete.

PTI SECURITY SYSTEMS

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SHAPING THE INDUSTRY SINCE 1979

With PTI Security Systems, operators can easily customize all of their facility's access areas, review site activity, and monitor zones and alarms from one cloud-based account. Create a world-class operation with the most advanced enterprise access control solution from the trusted industry leader with over 40 years of experience.

Since 1979, PTI Security Systems™ has provided the self-storage industry with proven security and access control systems. Known for our complete and innovative solutions that deliver advanced and cost-effective security systems, self-storage owners and operators can efficiently manage their facility from anywhere, lower operating costs, and enhance the tenant experience.

For more information about PTI Security Systems, please contact a PTI representative or visit our website.

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