

STORSYNX

QUICK START MANUAL



STORSYNX

2024

PTI SECURITY
SYSTEMS

ASSA ABLOY

STORSYNX

Quick Start Manual

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Rev A – March 2024

INTRODUCTION

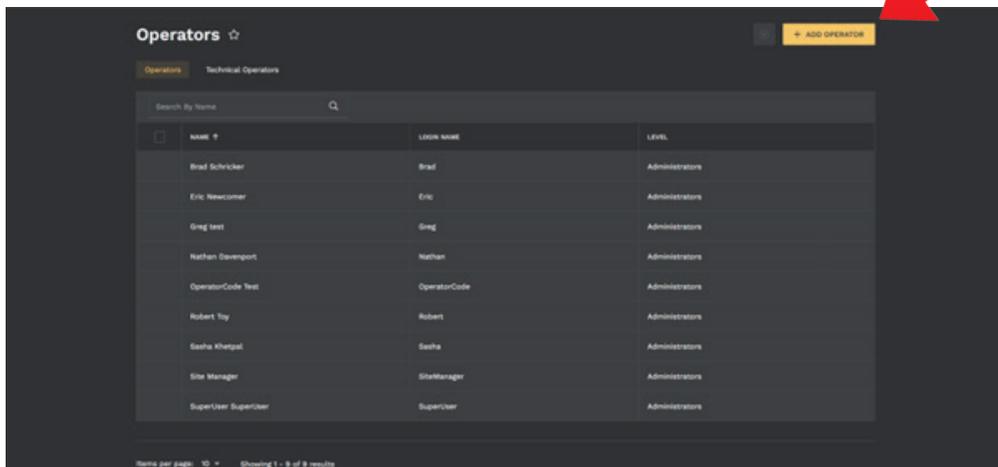
This document is intended to provide a high level overview of how to operate the PTI StorSynx mobile application. For additional information, please contact PTI Support.



CREATE AN OPERATOR IN STORLOGIX CLOUD

1

Click on the plus sign button *Add Operator*.



2

Enter login name, assign a security level, create a password, and confirm the password.

The screenshot shows the 'Add Operator' form with the following fields filled:

- LOGIN NAME *: John
- SECURITY LEVEL *: Administrators
- PASSWORD *: johndoe123!
- CONFIRM PASSWORD *: johndoe123!

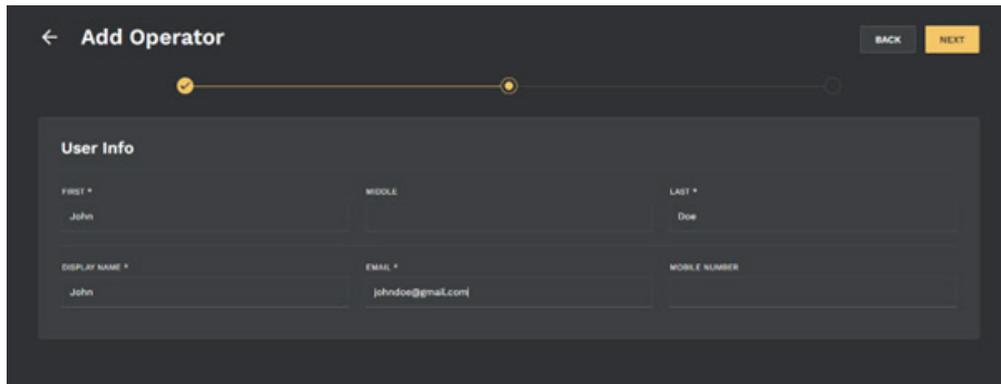
There are also two checkboxes for notifications: 'Enable Browser Notifications For ProdSite1' and 'Enable Browser Notifications For All Sites', both of which are unchecked.

STORSYNX Mobile App

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3

Fill out first and last name, display name and email address.



The screenshot shows the 'Add Operator' screen in the STORSYNX mobile app. At the top, there is a back arrow and the title 'Add Operator'. A progress indicator shows the first step is complete. Below the title is a 'User Info' section with the following fields:

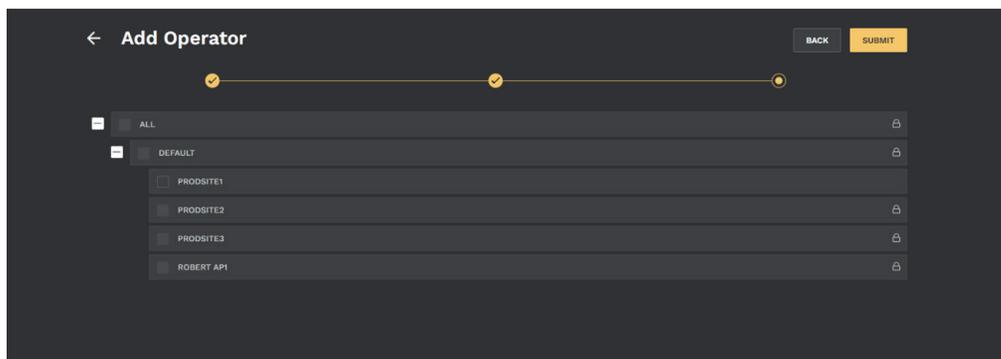
FIRST *	MIDDLE	LAST *
John		Doe

DISPLAY NAME *	EMAIL *	MOBILE NUMBER
John	john.doe@gmail.com	

At the bottom right, there are 'BACK' and 'NEXT' buttons.

4

Assign the operator to one site or multiple sites.



The screenshot shows the 'Add Operator' screen in the STORSYNX mobile app. At the top, there is a back arrow and the title 'Add Operator'. A progress indicator shows the second step is complete. Below the title is a list of sites to assign the operator to:

Site Name	Assign
ALL	<input type="checkbox"/>
DEFAULT	<input type="checkbox"/>
PRODSITE1	<input type="checkbox"/>
PRODSITE2	<input type="checkbox"/>
PRODSITE3	<input type="checkbox"/>
ROBERT AP1	<input type="checkbox"/>

At the bottom right, there are 'BACK' and 'SUBMIT' buttons.

STORSYNX Mobile App

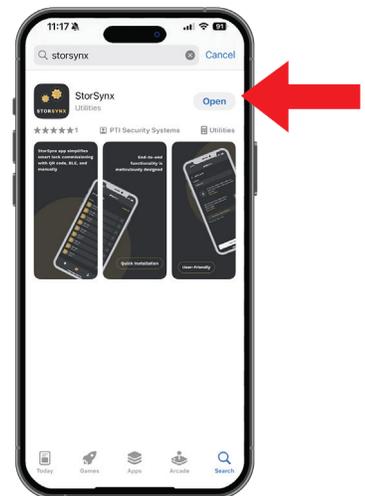
QUICK START MANUAL

LOGIN TO STORSYNX

- 1 Download StorSynx from the IOS App Store or Google Play Store.



- 2 Select the *Open* button in the app store to launch StorSynx on your mobile device.

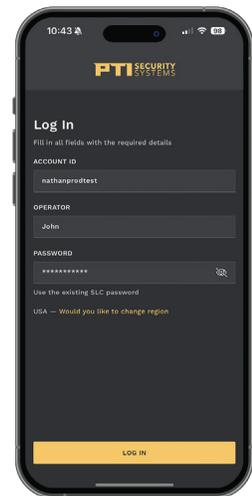
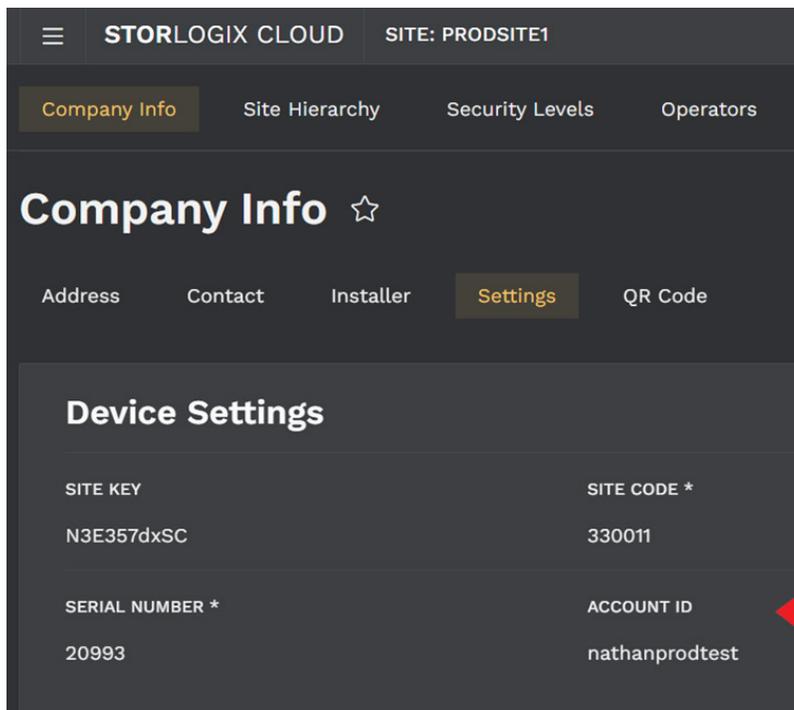


STORSYNX Mobile App

QUICK START MANUAL

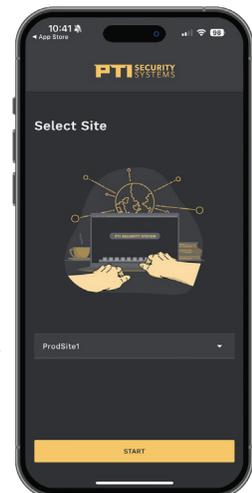
3

Log-in using the StorLogix Cloud operator credentials created in the steps above. Then enter the Account ID found in StorLogix Cloud under **Company Info**.



4

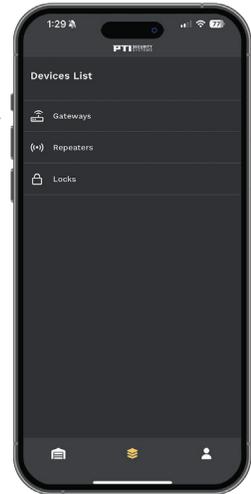
Select the site you want to perform commissioning for from the drop-down menu.



COMMISSION A GATEWAY

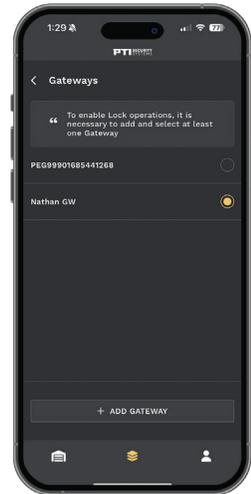
1

Navigate to the *Devices List* by pressing the center button. Then select *Gateways*.



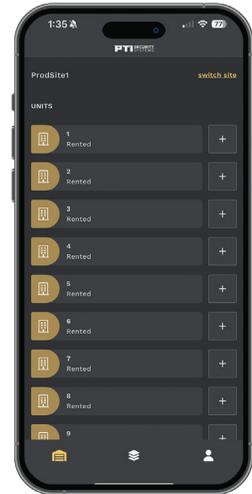
2

Select the commissioned gateway from the list that appears.

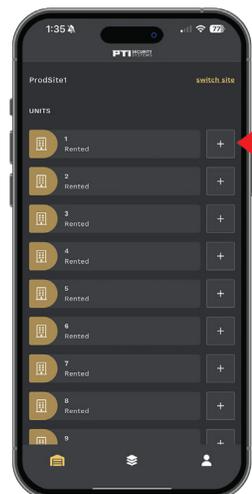


ASSIGNING A GATEWAY

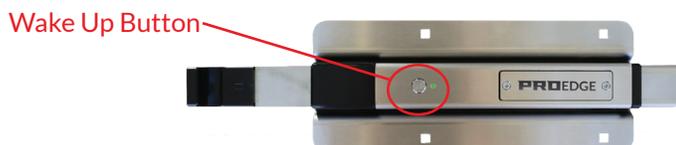
1 Once the gateway has been added, navigate to the **Units** tab.



2 Press the + icon next to the unit that will be assigned to the commissioned lock.



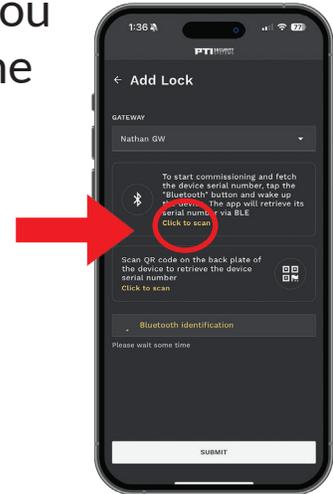
3 Press the physical button on the lock to wake it. This will assign the specific unit to the commissioned gateway.



COMMISSION A LOCK WITH BLUETOOTH

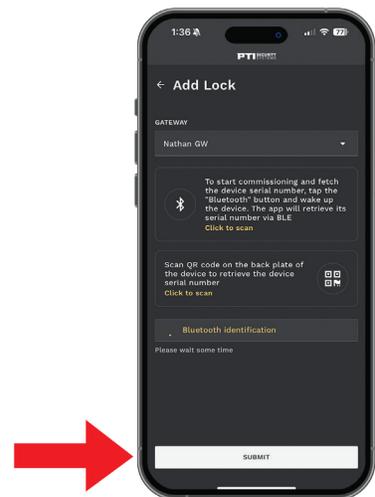
1

After assigning a gateway to the unit, you will be prompted to add a lock. Press the yellow **Click to Scan** button next to the Bluetooth icon.



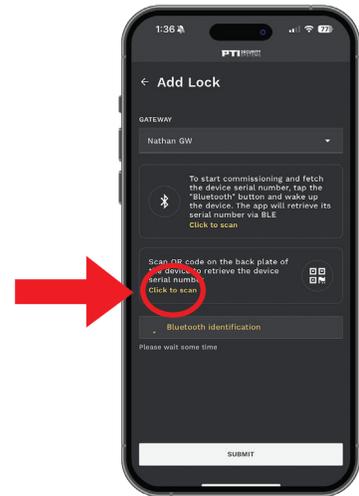
2

The serial number of the lock will automatically populate in the field below. Press **Submit** to complete the commissioning process.



COMMISSION A LOCK WITH QR CODE

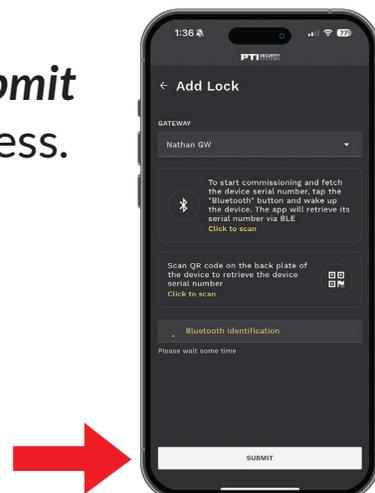
- 1 Press the yellow *Click to Scan* button next to the QR code icon.



- 2 Scan the QR code on the back plate of the lock.



- 3 The serial number of the lock will populate in the field below. Press *Submit* to complete the commissioning process.



PTI SECURITY SYSTEMS

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SHAPING THE INDUSTRY
SINCE 1979

With PTI Security Systems, operators can easily customize all of their facility's access areas, review site activity, and monitor zones and alarms from one cloud-based account. Create a world-class operation with the most advanced enterprise access control solution from the trusted industry leader with over 40 years of experience.

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For more information about PTI Security Systems, please contact a PTI representative or visit our website.

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